



Michael Phillips
State Ombudsman

**MEETING MINUTES
NORTH CENTRAL COUNCIL
NORTH CENTRAL DISTRICT
5/20/2021**

First Christian Church, 3411 NW 83 Street, Gainesville, FL 32606

OMBUDSMAN PROGRAM REPRESENTATIVES			
Johnny Brown	Present <input checked="" type="checkbox"/>	Betsy Coleman	Present <input checked="" type="checkbox"/>
JoAnna Emerson	Present <input checked="" type="checkbox"/>	Kris Gibbons	Present <input checked="" type="checkbox"/>
Kathy Glazer	Present <input checked="" type="checkbox"/>	Robert Hood	Present <input checked="" type="checkbox"/>
Sharon Lauter	Present <input checked="" type="checkbox"/>	Barbara Mascari	Present <input checked="" type="checkbox"/>
Norman Morris	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Michael Phillips, State Ombudsman	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Lori Berndt, Regional Ombudsman Manager	Present <input type="checkbox"/>	Cindy Johnston, Administrative Assistant	Present <input checked="" type="checkbox"/>
Dennis Yonce, District Ombudsman Manager	Present <input checked="" type="checkbox"/>	Marie Fisher, Administrative Assistant	Present <input type="checkbox"/>
GUEST(S)			
Lon Ligon, OIT			

OPEN SESSION

- Called to order at 1:00 p.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No (2/18/2021)

UPDATES/REPORTS

- Council Chair Bob Hood
 - o Attendance via roll call

- District Ombudsman Manager Dennis Yonce
 - o Discussed procedures for reentering facilities-contact District Ombudsman Manager prior to doing an indoor visit. Need to check facility for COVID and county positivity rate
 - o Continue contacting facilities and resident council presidents for those Ombudsmen not visiting facilities
 - o Encouraged Ombudsmen to complete assessments if visiting facilities



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

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- o Discussed submitting mileage to office ASAP (must be entered by June 25, 2021 (end of state fiscal year). Discussed submitting mileage vouchers using 15-minute increments (9:00, 9:15, 9:30, 9:45) and whole numbers (no decimals) and mileage map/vicinity
- o Thanked Ombudsmen for remaining with the program throughout this pandemic
- State Council Representative Sharon Lauter
 - o State training committee conference call on May 10, 2021
 - o State legislative committee conference call on May 25, 2021
 - o State advocacy committee conference call on May 27, 2021
 - o State conference call June 2, 2021
 - o The State Ombudsman would like volunteers to obtain an address for resident council presidents, if possible, when doing annual assessments in preparation of creating a newsletter

TRAINING

- Dennis Yonce, District Ombudsmen Manager, COVID assessment form training

NEW BUSINESS

- Council Chair nominations were distributed (to be voted on at August open meeting)
- By unanimous vote, the monthly council meetings will be held at Faith Christian Church

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 2:35 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 2:42 p.m.
- Closed Session Statement
- Adjourned at 3:06 p.m.