MEETING MINUTES
NORTH CENTRAL COUNCIL
NORTH CENTRAL DISTRICT
8/18/2022
1:00 PM EDT
VIA TEAMS/CONFERENCE CALL

COUNCIL MEMBERS

<table>
<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Johnny Brown</td>
<td></td>
<td>Betsy Coleman</td>
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<td>JoAnna Emerson</td>
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<td>Kris Gibbons</td>
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<td>Kathy Glazer</td>
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<td>Robert Hood</td>
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<td>Sharon Lauter</td>
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<td>Barbara Mascari</td>
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OTHER OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
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<tr>
<td>Terri Cantrell</td>
<td>State Ombudsman</td>
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<tr>
<td>Lori Berndt</td>
<td>Deputy State Ombudsman &amp; ROM/DOM</td>
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<tr>
<td>Cindy Johnston</td>
<td>Administrative Assistant</td>
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<tr>
<td>Marie Fisher</td>
<td>Administrative Assistant</td>
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<tr>
<td>Michael Rivers</td>
<td>Ombudsman-In-Training</td>
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<td>Gail Robinson</td>
<td>Ombudsman-In-Training</td>
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GUEST NAME

NONE

OPEN SESSION

- Called to order at 1:00 p.m.
- Quorum Established: ☒ Yes ☐ No
- Open Session Statement
- Minutes Approved: ☒ Yes ☐ No 5/19/2022

UPDATES/REPORTS

- Council Vice Chair Betsy Coleman
  - Attendance via roll call

- State Ombudsman Terri Cantrell
  - Introduce herself
  - Sharon Lauter invited the State Ombudsman to accompany her on a case or visit

- Deputy State Ombudsman and ROM/DOM Lori Berndt
  - Discuss Ombudsmen completing and submitting quarterly visits by September 30
  - Request assistance completing resident visits at unassigned facilities
Discuss submitting mileage vouchers monthly (reminder to use 15-minute increments, whole numbers, and mileage map/vicinity)
Discuss submitting activity reports monthly
Discuss completing 18 training hours for the fiscal year (by September 30)
Thank Ombudsmen for remaining with the program throughout this pandemic

- State Council Rep Sharon Lauter
  - Nothing new to report

**ANNOUNCEMENTS**
- OIT Gail Robinson/Alachua County will be ready for visit/assessment/case training with certified Ombudsmen once she completes classroom training

**NEW BUSINESS**
- By unanimous vote, Bob Hood was elected Council Chair for another year

**PUBLIC COMMENTS**
- None

**ADJOURNMENT**
- Open Session adjourned at 1:25 p.m.

**CLOSED SESSION**
This portion of the meeting is confidential and closed to the public. *See § 400.0077(2), F.S.*
- Called to order at 1:26 p.m.
- Closed Session Statement
- Adjourned at 2:20 p.m.