



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES
NORTH CENTRAL COUNCIL
NORTH CENTRAL DISTRICT
8/18/2022
1:00 PM EDT
VIA TEAMS/CONFERENCE CALL**

COUNCIL MEMBERS			
Johnny Brown	Present <input type="checkbox"/>	Betsy Coleman	Present <input checked="" type="checkbox"/>
JoAnna Emerson	Present <input type="checkbox"/>	Kris Gibbons	Present <input checked="" type="checkbox"/>
Kathy Glazer	Present <input checked="" type="checkbox"/>	Robert Hood	Present <input type="checkbox"/>
Sharon Lauter	Present <input checked="" type="checkbox"/>	Barbara Mascari	Present <input checked="" type="checkbox"/>
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
NAME		TITLE	
Terri Cantrell		State Ombudsman Present <input checked="" type="checkbox"/>	
Lori Berndt		Deputy State Ombudsman & ROM/DOM Present <input checked="" type="checkbox"/>	
Cindy Johnston		Administrative Assistant Present <input checked="" type="checkbox"/>	
Marie Fisher		Administrative Assistant Present <input checked="" type="checkbox"/>	
Michael Rivers		Ombudsman-In-Training Present <input type="checkbox"/>	
Gail Robinson		Ombudsman-In-Training Present <input type="checkbox"/>	
GUEST NAME		ORGANIZATION	
NONE			

OPEN SESSION

- Called to order at 1:00 p.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No 5/19/2022

UPDATES/REPORTS

- Council Vice Chair Betsy Coleman
 - Attendance via roll call
- State Ombudsman Terri Cantrell
 - Introduce herself
 - Sharon Lauter invited the State Ombudsman to accompany her on a case or visit
- Deputy State Ombudsman and ROM/DOM Lori Berndt
 - Discuss Ombudsmen completing and submitting quarterly visits by September 30
 - Request assistance completing resident visits at unassigned facilities

- Discuss submitting mileage vouchers monthly (reminder to use 15-minute increments, whole numbers, and mileage map/vicinity)
- Discuss submitting activity reports monthly
- Discuss completing 18 training hours for the fiscal year (by September 30)
- Thank Ombudsmen for remaining with the program throughout this pandemic

- State Council Rep Sharon Lauter
 - Nothing new to report

ANNOUNCEMENTS

- OIT Gail Robinson/Alachua County will be ready for visit/assessment/case training with certified Ombudsmen once she completes classroom training

NEW BUSINESS

- By unanimous vote, Bob Hood was elected Council Chair for another year

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 1:25 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. *See* § 400.0077(2), F.S.

- Called to order at 1:26 p.m.
- Closed Session Statement
- Adjourned at 2:20 p.m.