MEETING MINUTES
NORTH CENTRAL COUNCIL
NORTH CENTRAL DISTRICT
2/16/2023
1:00 PM EDT
Location: Alachua County Senior Recreation Center, 5701 NW 34 Blvd, Gainesville, FL 32653

COUNCIL MEMBERS

<table>
<thead>
<tr>
<th>NAME</th>
<th>Present</th>
<th>TITLE</th>
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<tbody>
<tr>
<td>Betsy Coleman</td>
<td>☐</td>
<td>JoAnna Emerson</td>
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<tr>
<td>Kris Gibbons</td>
<td>☒</td>
<td>Kathy Glazer</td>
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<tr>
<td>Robert Hood</td>
<td>☒</td>
<td>Sharon Lauter</td>
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<tr>
<td>Barbara Mascari</td>
<td>☒</td>
<td>Gail Robinson</td>
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OTHER OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>NAME</th>
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<tbody>
<tr>
<td>Lori Berndt</td>
<td>Deputy State Ombudsman &amp; ROM/DOM</td>
</tr>
<tr>
<td>Cindy Johnston</td>
<td>Quality Control Analyst</td>
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<tr>
<td>Jean Marie Rusca</td>
<td>Quality Control Analyst</td>
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GUEST NAME | ORGANIZATION
-------------|-------------------
NONE

OPEN SESSION

- Called to order at 1:05 p.m.
- Open Session Statement

Quorum Established: ☒ Yes ☐ No
Minutes Approved: ☒ Yes ☐ No 11/17/2022

UPDATES/REPORTS

- Council Chair Bob Hood
  - Attendance via roll call

- Quality Control Analyst Cindy Johnston
  - Discussed quarterly visits
  - Distributed Council Ombudsman of the Year Nomination forms to be completed and returned
  - Thanked Ombudsmen for remaining with the program

- State Council Rep Sharon Lauter
  - State Council virtual meeting on February 24, 2023

ANNOUNCEMENTS

- Gail Robinson/Alachua County is now a certified Ombudsman
- One additional prospect to be interviewed/approved for training (Putnam County)
NEW BUSINESS
• None

PUBLIC COMMENTS
• None

ADJOURNMENT
• Open Session adjourned at 2:00 p.m.

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
• Called to order at 2:20 p.m.
• Closed Session Statement
• Adjourned at 2:55 p.m.