



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

## MEETING MINUTES

NORTH CENTRAL COUNCIL

NORTH CENTRAL DISTRICT

2/20/2025

1:00 PM EDT

TELEPHONIC MEETING

COUNCIL MEMBERS			
Kris Gibbons	Present <input checked="" type="checkbox"/>	Kelly Kerr	Present <input checked="" type="checkbox"/>
Gail Robinson	Present <input checked="" type="checkbox"/>	John Spitzberg	Present <input checked="" type="checkbox"/>
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
NAME	TITLE		
Dennis Yonce	Regional Ombudsman Manager		Present <input checked="" type="checkbox"/>
Dave Parkins	District Ombudsman Manager		Present <input checked="" type="checkbox"/>
Cindy Johnston	Quality Control Analyst		Present <input checked="" type="checkbox"/>
Stevie Meyer	Quality Control Analyst		Present <input checked="" type="checkbox"/>
James Loudon	Quality Control Analyst		Present <input checked="" type="checkbox"/>
GUEST NAME		ORGANIZATION	
Nicole La Roque		Ombudsman-In-Training	Present <input checked="" type="checkbox"/>
Ellen Potts		Ombudsman-In-Training	Present <input checked="" type="checkbox"/>

### OPEN SESSION

- Called to order at 1:10 p.m.      Quorum Established: ☒ Yes   ☐ No
- Open Session Statement      Minutes Approved: ☒ Yes   ☐ No   11/21/2024

### UPDATES/REPORTS

- Council Chair Kris Gibbons
  - Attendance via roll call
- Regional Manager Dennis Yonce/District Ombudsman Manager Dave Parkins
  - Discussed completing monthly nursing home visits
  - Discussed RTZ database
- State Council Rep is vacant at present
  - None

### ANNOUNCEMENTS

- None

**NEW BUSINESS**

- None

**PUBLIC COMMENTS**

- None

**ADJOURNMENT**

- Open Session adjourned at 1:35 p.m.

**CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. *See § 400.0077(2), F.S.*

- Called to order at 1:35 p.m.
- Closed Session Statement
- Adjourned at 2:10 p.m.