MEETING MINUTES
NORTH CENTRAL COUNCIL
NORTH CENTRAL DISTRICT
5/18/2023
1:00 PM EDT
Location: Alachua County Senior Recreation Center, 5701 NW 34 Blvd, Gainesville, FL 32653

COUNCIL MEMBERS

<table>
<thead>
<tr>
<th>NAME</th>
<th>Present ☒</th>
<th>NAME</th>
<th>Present ☐</th>
</tr>
</thead>
<tbody>
<tr>
<td>Betsy Coleman</td>
<td>Present ☒</td>
<td>JoAnna Emerson</td>
<td>Present ☐</td>
</tr>
<tr>
<td>Kris Gibbons</td>
<td>Present ☒</td>
<td>Kathy Glazer</td>
<td>Present ☒</td>
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<tr>
<td>Robert Hood</td>
<td>Present ☐</td>
<td>Sharon Lauter</td>
<td>Present ☒</td>
</tr>
<tr>
<td>Barbara Mascari</td>
<td>Present ☒</td>
<td>Gail Robinson</td>
<td>Present ☐</td>
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OTHER OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>NAME</th>
<th>TITLE</th>
<th>Present ☒</th>
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</thead>
<tbody>
<tr>
<td>Dennis Yonce</td>
<td>District Ombudsman Manager</td>
<td>Present ☒</td>
</tr>
<tr>
<td>Cindy Johnston</td>
<td>Quality Control Analyst</td>
<td>Present ☒</td>
</tr>
<tr>
<td>Jean Marie Rusca</td>
<td>Quality Control Analyst</td>
<td>Present ☒</td>
</tr>
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GUEST NAME | ORGANIZATION
----|----------------|
NONE

OPEN SESSION

- Called to order at 1:10 p.m.
- Open Session Statement
  - Quorum Established: ☒ Yes ☐ No
  - Minutes Approved: ☒ Yes ☐ No 2/16/2023

UPDATES/REPORTS

- Council Vice Chair Betsy Coleman
  - Attendance via roll call

- District Ombudsman Manager Dennis Yonce
  - Discussed quarterly visits
  - Requested assistance completing resident visits at Kathy Glazer’s facilities
  - Educational conference May 22-24, 2023 in Orlando

- Ombudsman Barbara Mascari
  - SHINE training

- State Council Rep Sharon Lauter
  - Nothing new to report
  - Distributed CMS Nursing Home Visitation - COVID-19 (Revised 05/08/2023)
ANNOUNCEMENTS
- Francesca Monday/Putnam County prospect has been approved for training

NEW BUSINESS
- None

PUBLIC COMMENTS
- None

ADJOURNMENT
- Open Session adjourned at 2:25 p.m.

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
- Called to order at 2:25 p.m.
- Closed Session Statement
- Adjourned at 2:55 p.m.