



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES
NORTH CENTRAL COUNCIL
NORTH CENTRAL DISTRICT
5/16/2024
1:00 PM EDT**

Location: Alachua County Senior Recreation Center, 5701 NW 34 Blvd, Gainesville, FL 32653

COUNCIL MEMBERS			
Kris Gibbons	Present <input checked="" type="checkbox"/>	Kelly Kerr	Present <input type="checkbox"/>
Sharon Lauter	Present <input checked="" type="checkbox"/>	Gail Robinson	Present <input checked="" type="checkbox"/>
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
NAME	TITLE		
Dennis Yonce	Regional Ombudsman Manager		Present <input checked="" type="checkbox"/>
Cindy Johnston	Quality Control Analyst		Present <input checked="" type="checkbox"/>
Stevie Meyer	Quality Control Analyst		Present <input checked="" type="checkbox"/>
GUEST NAME		ORGANIZATION	
Ted Legall		AHCA	Present <input checked="" type="checkbox"/>

OPEN SESSION

- Called to order at 1:15 p.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No 2/15/2024

UPDATES/REPORTS

- Regional Ombudsman Manager Dennis Yonce
 - Attendance via roll call
- AHCA representative Ted Legall, Supervisor for ALF’s
 - Discussed AHCA’s role when performing a re-licensure and/or complaint survey
 - Discussed concerns/issues with submitting photos
 - Discussed grievance forms
- Regional/District Ombudsman Manager Dennis Yonce
 - Discussed completing and submitting monthly nursing home visits
 - Discussed contacting the office if Ombudsman is unable to do their monthly nursing home visits
 - Discussed April 16-18 state conference training videos will be provided to Ombudsmen when available
 - Discussed update on RTZ – available to staff in June and to Ombudsmen in August; training will be provided
 - Discussed all monthly nursing home visit forms must be entered into database by May 30

- State Council Rep Sharon Lauter
 - Discussed legislative committee
 - Discussed 400.0079, Fla.Stat. and sharing information in good faith concerning Ombudsmen taking photos
 - Requested classroom training virtual notices be provided to Ombudsmen

ANNOUNCEMENTS

- None

NEW BUSINESS

- By unanimous vote, Kris Gibbons was elected Council Chair for the next year

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 2:30 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. *See* § 400.0077(2), F.S.

- Called to order at 2:30 p.m.
- Closed Session Statement
- Adjourned at 2:40 p.m.