MEETING MINUTES
NORTH CENTRAL COUNCIL
NORTH CENTRAL DISTRICT
5/19/2022
Location: Alachua County Senior Recreation Center, 5701 NW 34 Blvd, Gainesville, FL 32653

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Present</th>
<th>Name</th>
<th>Present</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johnny Brown</td>
<td>☐</td>
<td>Betsy Coleman</td>
<td>☒</td>
</tr>
<tr>
<td>JoAnna Emerson</td>
<td>☐</td>
<td>Kris Gibbons</td>
<td>☒</td>
</tr>
<tr>
<td>Kathy Glazer</td>
<td>☐</td>
<td>Robert Hood</td>
<td>☒</td>
</tr>
<tr>
<td>Sharon Lauter</td>
<td>☐</td>
<td>Barbara Mascari</td>
<td>☒</td>
</tr>
<tr>
<td>OIT Michael Rivers</td>
<td>☐</td>
<td></td>
<td>☐</td>
</tr>
<tr>
<td>Lori Berndt, Acting State Ombudsman Manager</td>
<td>☐</td>
<td>Cindy Johnston, Administrative Assistant</td>
<td>☐</td>
</tr>
<tr>
<td>Dennis Yonce, District Ombudsman Manager</td>
<td>☒</td>
<td>Marie Fisher, Administrative Assistant</td>
<td>☐</td>
</tr>
</tbody>
</table>

GUEST(S)

OPEN SESSION
- Called to order at 1:08 p.m.
- Quorum Established: ☒ Yes ☐ No
- Open Session Statement
- Minutes Approved: ☒ Yes ☐ No 2/17/2021

UPDATES/REPORTS
- Council Chair Bob Hood
  - Attendance via roll call
- Training
  - Discussion & Opinion Survey on Change – Dennis Yonce
- Announcements
  - OIT Michael Rivers/Union County – Scheduled for classroom training
• District Ombudsman Manager, Dennis Yonce
  o Discussed the WEAAD event on June 15 there in Alachua County
  o Discussed Ombudsmen completing and submitting resident visits June 17
  o Request assistance completing resident visits at unassigned facilities
  o Discussed submitting mileage vouchers monthly (reminder to use 15-minute increments, whole numbers, and mileage map/vicinity)
  o Discussed submitting activity reports monthly
  o Discussed completing 18 training hours this fiscal year
  o Thank You!

• State Council Rep Sharon Lauter
  o State Council update
  o Pioneer Network

NEW BUSINESS
• None

PUBLIC COMMENTS
• None

ADJOURNMENT
• Open Session adjourned at 2:20 p.m.

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
• Called to order at 2:24 p.m.
• Closed Session Statement
• Adjourned at 2:45 p.m.