MEETING MINUTES  
NORTH CENTRAL COUNCIL  
NORTH CENTRAL DISTRICT  
11/17/2022  
1:00 PM EDT 

Location: Alachua County Senior Recreation Center, 5701 NW 34 Blvd. Gainesville, FL 32653

<table>
<thead>
<tr>
<th>COUNCIL MEMBERS</th>
<th>Present ☒</th>
<th>Present ☒</th>
<th>Present ☒</th>
<th>Present ☒</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johnny Brown</td>
<td>Present ☒</td>
<td>Kathy Glazer</td>
<td>Present ☒</td>
<td>Present ☒</td>
</tr>
<tr>
<td>Betsy Coleman</td>
<td>Present ☐</td>
<td>Robert Hood</td>
<td>Present ☒</td>
<td>Present ☒</td>
</tr>
<tr>
<td>JoAnna Emerson</td>
<td>Present ☒</td>
<td>Sharon Lauter</td>
<td>Present ☒</td>
<td>Present ☒</td>
</tr>
<tr>
<td>Kristine Gibbons</td>
<td>Present ☐</td>
<td>Barbara Mascari</td>
<td>Present ☐</td>
<td>Present ☐</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>OTHER OMBUDSMAN PROGRAM REPRESENTATIVES</th>
</tr>
</thead>
<tbody>
<tr>
<td>NAME</td>
</tr>
<tr>
<td>Lori Berndt</td>
</tr>
<tr>
<td>Cindy Johnston</td>
</tr>
<tr>
<td>Gail Robinson</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>GUEST NAME</th>
<th>ORGANIZATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>NONE</td>
<td></td>
</tr>
</tbody>
</table>

OPEN SESSION
- Called to order at 1:14 p.m.
- Quorum Established: ☒ Yes ☐ No
- Open Session Statement
- Minutes Approved: ☒ Yes ☐ No 8/18/2022

UPDATES/REPORTS
- Council Chair Robert Hood
  - Attendance via roll call
- Deputy State Ombudsman/ROM/DOM Lori Berndt
  - Discuss Ombudsmen completing and submitting quarterly visits by December 31
  - Request assistance completing resident visits at unassigned facilities
  - Remind certified Ombudsmen to allow Ombudsman-In-Training to accompany them on visits/assessments/cases
  - Discuss facility assignments
  - Discuss case note reminders: first/last names of staff, dates/times of each call/visit
  - Holiday party at December meeting
• Quality Control Analyst Cindy Johnston
  o Discuss using the new 2-page assessment/visit form only
  o Discuss submitting mileage vouchers monthly (reminder to use 15-minute increments, whole numbers, and mileage map/vicinity)
  o Reimbursement Other Than Travel Expense must have original signature and original receipt with signature (no electronic signatures are accepted)

• State Council Rep Sharon Lauter
  o State Council virtual meeting on Friday, November 18
  o Next Face to Face meeting will be in January date to be determined

ANNOUNCEMENTS
• Re-introduce Ombudsmen-In-Training Gail Robinson
• Interviewed an applicant for the Quality Control Analyst position

NEW BUSINESS
• None

PUBLIC COMMENTS
• None

ADJOURNMENT
• Open Session adjourned at 2:02 p.m.

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

• Called to order at 2:10 p.m.
• Closed Session Statement
• Adjourned at 3:05 p.m.