

MEETING MINUTES NORTH CENTRAL COUNCIL NORTH CENTRAL DISTRICT 11/17/2022 1:00 PM EDT

Location: Alachua County Senior Recreation Center, 5701 NW 34 Blvd. Gainesville, FL 32653

COUNCIL MEMBERS			
Johnny Brown	Present ⊠	Kathy Glazer	Present ⊠
Betsy Coleman	Present □	Robert Hood	Present ⊠
JoAnna Emerson	Present ⊠	Sharon Lauter	Present ⊠
Kristine Gibbons	Present ⊠	Barbara Mascari	Present □
	Present □		Present □
	Present □		Present □
	Present □		Present □
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
NAME	TITLE		
Lori Berndt	Deputy State Ombudsman & ROM/DOM		Present ⊠
Cindy Johnston	Administrative Assistant		Present ⊠
Gail Robinson	Ombudsman-In-Training		Present ⊠
GUEST NAME	ORGANIZATION		
NONE			

OPEN SESSION

■ Called to order at 1:14 p.m. Quorum Established: ⊠ Yes □ No

■ Open Session Statement Minutes Approved:

✓ Yes ☐ No 8/18/2022

UPDATES/REPORTS

- Council Chair Robert Hood
 - Attendance via roll call
- Deputy State Ombudsman/ROM/DOM Lori Berndt
 - Discuss Ombudsmen completing and submitting quarterly visits by December 31
 - o Request assistance completing resident visits at unassigned facilities
 - Remind certified Ombudsmen to allow Ombudsman-In-Training to accompany them on visits/assessments/cases

Toll-free: 1(888) 831-0404

ombudsman.elderaffairs.org

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- Discuss facility assignments
- o Discuss case note reminders: first/last names of staff, dates/times of each call/visit
- Holiday party at December meeting

- Quality Control Analyst Cindy Johnston
 - Discuss using the new 2-page assessment/visit form only
 - Discuss submitting mileage vouchers monthly (reminder to use 15-minute increments, whole numbers, and mileage map/vicinity)
 - Reimbursement Other Than Travel Expense must have original signature and original receipt with signature (no electronic signatures are accepted)
- State Council Rep Sharon Lauter
 - State Council virtual meeting on Friday, November 18
 - o Next Face to Face meeting will be in January date to be determined

ANNOUNCEMENTS

- Re-introduce Ombudsmen-In-Training Gail Robinson
- Interviewed an applicant for the Quality Control Analyst position

NEW BUSINESS

None

PUBLIC COMMENTS

None

ADJOURNMENT

Open Session adjourned at 2:02 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 2:10 p.m.
- Closed Session Statement
- Adjourned at 3:05 p.m.