



Michael Phillips
State Ombudsman

**MEETING MINUTES
NORTH CENTRAL COUNCIL
NORTH CENTRAL DISTRICT
11/18/2021**

Location: Alachua County Senior Recreation Center, 5701 NW 34 Blvd, Gainesville, FL 32653

OMBUDSMAN PROGRAM REPRESENTATIVES			
Johnny Brown	Present <input checked="" type="checkbox"/>	Betsy Coleman	Present <input checked="" type="checkbox"/>
JoAnna Emerson	Present <input checked="" type="checkbox"/>	Kris Gibbons	Present <input checked="" type="checkbox"/>
Kathy Glazer	Present <input checked="" type="checkbox"/>	Robert Hood	Present <input checked="" type="checkbox"/>
Sharon Lauter	Present <input checked="" type="checkbox"/>	Barbara Mascari	Present <input type="checkbox"/>
Norman Morris	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Michael Phillips, State Ombudsman	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Lori Berndt, Regional Ombudsman Manager	Present <input type="checkbox"/>	Cindy Johnston, Administrative Assistant	Present <input checked="" type="checkbox"/>
Dennis Yonce, District Ombudsman Manager	Present <input checked="" type="checkbox"/>	Marie Fisher, Administrative Assistant	Present <input type="checkbox"/>
GUEST(S)			

OPEN SESSION

- Called to order at 1:13 p.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No 8/19/2021

UPDATES/REPORTS

- Council Chair Bob Hood
 - o Attendance via roll call
 - o Requested Ombudsmen who attended the statewide training conference to discuss their experiences

- District Ombudsman Manager Dennis Yonce
 - o Discussed Ombudsmen doing quarterly visits this quarter (Oct/Nov/Dec) and doing assessments by March 31, 2022
 - o Discussed completing 18 training hours this fiscal year



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- o Discussed submitting mileage vouchers for Ombudsmen who attended the Ombudsman Statewide Training Conference (and provide with a sample)
 - o Discussed submitting mileage vouchers monthly using 15-minute increments (9:00, 9:15, 9:30, 9:45), whole numbers (no decimals) and mileage map/vicinity
 - o Discussed submitting activity reports monthly
 - o Thanked Ombudsmen for remaining with the program throughout this pandemic
- State Council Representative Sharon Lauter
 - o State conference in-person meeting October 29 in Orlando
 - Discussion regarding training hours for individuals who attended the statewide training conference
 - Discussion concerning restarting the Ombudsman Corner
 - Discussion regarding when a guardian is not acting in the best interest of the resident
 - Discussion regarding things to look out for when doing an assessment
 - Discussion regarding identification of staff positions in ALF's
 - Discussion regarding recruitment efforts
 - The next State conference meeting will be via teleconference the first week of December
- TRAINING – Mandatory Immunization for Nursing Homes
 - o By Sharon Lauter

ANNOUNCEMENTS

- None

NEW BUSINESS

- None

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 2:28 p.m.



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CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 2:45 p.m.
- Closed Session Statement
- Adjourned at 3:10 p.m.