MEETING MINUTES
NORTH CENTRAL COUNCIL
NORTH CENTRAL DISTRICT
11/18/2021
Location: Alachua County Senior Recreation Center, 5701 NW 34 Blvd, Gainesville, FL 32653

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Johnny Brown</th>
<th>Present ☒</th>
<th>Betsy Coleman</th>
<th>Present ☒</th>
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<tr>
<td>JoAnna Emerson</td>
<td>Present ☒</td>
<td>Kris Gibbons</td>
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<td>Kathy Glazer</td>
<td>Present ☒</td>
<td>Robert Hood</td>
<td>Present ☒</td>
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<td>Sharon Lauter</td>
<td>Present ☒</td>
<td>Barbara Mascari</td>
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<td>Norman Morris</td>
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<td>Michael Phillips, State Ombudsman</td>
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<td>Lori Berndt, Regional Ombudsman Manager</td>
<td>Present ☐</td>
<td>Cindy Johnston, Administrative Assistant</td>
<td>Present ☒</td>
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<td>Dennis Yonce, District Ombudsman Manager</td>
<td>Present ☒</td>
<td>Marie Fisher, Administrative Assistant</td>
<td>Present ☐</td>
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GUEST(S)

OPEN SESSION

▪ Called to order at 1:13 p.m. Quorum Established: ☒ Yes ☐ No
▪ Open Session Statement Minutes Approved: ☒ Yes ☐ No 8/19/2021

UPDATES/REPORTS

▪ Council Chair Bob Hood
  o Attendance via roll call
  o Requested Ombudsmen who attended the statewide training conference to discuss their experiences

▪ District Ombudsman Manager Dennis Yonce
  o Discussed Ombudsmen doing quarterly visits this quarter (Oct/Nov/Dec) and doing assessments by March 31, 2022
  o Discussed completing 18 training hours this fiscal year
Discussed submitting mileage vouchers for Ombudsmen who attended the Ombudsman Statewide Training Conference (and provide with a sample)

Discussed submitting mileage vouchers monthly using 15-minute increments (9:00, 9:15, 9:30, 9:45), whole numbers (no decimals) and mileage map/vicinity

Discussed submitting activity reports monthly

Thanked Ombudsmen for remaining with the program throughout this pandemic

State Council Representative Sharon Lauter

State conference in-person meeting October 29 in Orlando

Discussion regarding training hours for individuals who attended the statewide training conference

Discussion concerning restarting the Ombudsman Corner

Discussion regarding when a guardian is not acting in the best interest of the resident

Discussion regarding things to look out for when doing an assessment

Discussion regarding identification of staff positions in ALF’s

Discussion regarding recruitment efforts

The next State conference meeting will be via teleconference the first week of December

TRAINING – Mandatory Immunization for Nursing Homes

By Sharon Lauter

ANNOUNCEMENTS

None

NEW BUSINESS

None

PUBLIC COMMENTS

None

ADJOURNMENT

Open Session adjourned at 2:28 p.m.
CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
▪ Called to order at 2:45 p.m.
▪ Closed Session Statement
▪ Adjourned at 3:10 p.m.