



Michael Phillips  
State Ombudsman

**MEETING MINUTES  
NORTH CENTRAL COUNCIL  
NORTH CENTRAL DISTRICT  
2/17/2022**

**Location: Alachua County Senior Recreation Center, 5701 NW 34 Blvd, Gainesville, FL 32653**

<b>OMBUDSMAN PROGRAM REPRESENTATIVES</b>			
Johnny Brown	Present <input type="checkbox"/>	Betsy Coleman	Present <input checked="" type="checkbox"/>
JoAnna Emerson	Present <input checked="" type="checkbox"/>	Kris Gibbons	Present <input checked="" type="checkbox"/>
Kathy Glazer	Present <input checked="" type="checkbox"/>	Robert Hood	Present <input checked="" type="checkbox"/>
Sharon Lauter	Present <input checked="" type="checkbox"/>	Barbara Mascari	Present <input checked="" type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Michael Phillips, State Ombudsman	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Lori Berndt, Regional Ombudsman Manager	Present <input type="checkbox"/>	Cindy Johnston, Administrative Assistant	Present <input checked="" type="checkbox"/>
Dennis Yonce, District Ombudsman Manager	Present <input checked="" type="checkbox"/>	Marie Fisher, Administrative Assistant	Present <input type="checkbox"/>
<b>GUEST(S)</b>			

**OPEN SESSION**

- Called to order at 1:07 p.m.                      Quorum Established:     Yes     No
- Open Session Statement                              Minutes Approved:       Yes     No 11/18/2021

**UPDATES/REPORTS**

- Council Chair Bob Hood
  - o Attendance via roll call
  
- District Ombudsman Manager Dennis Yonce
  - o Discussed Ombudsmen completing and submitting annual assessments by March 15, 2022
  - o Requested assistant completing annual assessments at unassigned facilities
  - o Discussed completing 18 training hours this fiscal year
  - o Encouraged Ombudsmen to sign up for direct deposit
  - o Discussed submitting mileage vouchers monthly using 15-minute increments (9:00, 9:15, 9:30, 9:45), whole numbers (no decimals) and mileage map/vicinity



**Michael Phillips**  
State Ombudsman

- o Discussed submitting activity reports monthly
- o Thanked Ombudsmen for remaining with the program throughout this pandemic
  
- State Council Representative Sharon Lauter
  - o Discussed latest bills LTCOP is tracking
  - o State council meeting is March 16, 2022, at 10:00 a.m. via TEAMS
  - o Presented District 7 Council Chairperson’s meeting minutes and encouraged Ombudsmen to permit her to support the suggestions at the State council meeting

**TRAINING – Annual assessment additional training**

- By Dennis Yonce, District Ombudsman Manager

**ANNOUNCEMENTS**

- Announced that Michael Rivers, Union County was interviewed as a potential new volunteer

**NEW BUSINESS**

- None

**PUBLIC COMMENTS**

- None

**ADJOURNMENT**

- Open Session adjourned at 2:20 p.m.

**CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 2:30 p.m.
- Closed Session Statement
- Adjourned at 3:00 p.m.