

# MEETING MINUTES NORTH DADE OMBUDSMAN COUNCIL NORTH DADE DISTRICT (13) 02/09/2024 10:30 AM

## CONFERENCE ROOM 9495 SW 72<sup>ND</sup> STREET, SUITE B-100, MIAMI, FL 33173 THE MEETING WAS CONDUCTED VIA MICROSOFT TEAMS

COUNCIL MEMBERS				
Julie M Gelin	Present 🗵	Edythe Cobb	Present $\square$	
Louis L Grossman (Via Microsoft Teams)	Present 🗵	Shelnita Jones-Jackson	Present $\square$	
Carolina Lombardi	Present 🗵	Deborah Linares	Present $\square$	
	Present $\square$		Present $\square$	

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES		
NAME	TITLE	
Omar E Castillo, III	OPS Quality Control Analyst	
Edilia Díaz	North District Manager	

GUEST NAME	ORGANIZATION
Karen Alba	Volunteer in-training
Joyce Howard-Johnson	Volunteer in-training
Luviana Solis	Volunteer in-training

#### **OPEN SESSION**

Edilia Díaz – Manager

○ Called to order at 10:37 AM
 ○ Open Session Statement 10: 36AM
 Quorum Established: 
 □ Yes □ No
 N/A

Toll-free: 1(888) 831-0404

ombudsman.elderaffairs.org

Fax: (850) 414-2377

### **UPDATES/REPORTS**

Edilia Díaz – Manager

- Welcoming Remarks
- o Immunity Statute for the Ombudsman Program

#### TRAINING

Omar E Castillo, III – Certified Fitness Trainer - Is a Fitness Instructor with the elderly of North Miami Beach with over 5 years of experience.

o Promoting Senior Health & Wellness

Mr. Castillo explained the exercise routine for seniors: Prayer/Meditation/Breathing Stretches Upper Body Lower Body Cardio

Edilia Díaz and Omar Carrillo conducted a review and discussion about the following:

o Routine Access Visit Form (RAV) providing the latest guidance on Program Information and Assistance and Information & Assistance Provided (Consults).

#### **ANNOUNCEMENTS**

- State Training Conference Save the Date April 16-18
- Next Open Session Meeting will be held on May 10, 2024
- Next State Council Meeting scheduled for April 18, 2024

#### **NEW BUSINESS**

• Carolina Lombardi asked the following question: "Should Ombudsmen be allowed to sit at a computer and view the resident file ourselves? If someone from the NH must sit there to monitor, that's fine. Then we needed to print pertinent docs which brought up printing issues because someone else was using the printer at the nurses' station. I see this as a developing issue as more NHs transition to online records."

#### **PUBLIC COMMENTS** (limited to 5 minutes each)

o None

#### **ADJOURNMENT**

The meeting was adjourned at 11: 35 AM.

#### **CLOSED SESSION**

- Called to order at 11:35 AM
- Closed Session Statement 11:37 AM
- This portion of the meeting is confidential and closed to the public (400.0077(2), FS).
- o Adjourned at 11:40 AM