



**Long-Term Care
Ombudsman
Program** FLORIDA

**MEETING MINUTES
NORTH DADE OMBUDSMAN COUNCIL
NORTH DADE DISTRICT (13)
05/10/2024
10:30 AM
CITY OF DORAL GOVERNMENT CENTER
3RD FLOOR TRAINING ROOM
8401 NW 53RD TERRACE, DORAL, FLORIDA 33166**

COUNCIL MEMBERS			
FEINSTEIN, MORDY	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
LOMBARDI, CAROLINA	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
MARTIN, ISABEL	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
NAME	TITLE
EDILIA DIAZ	North District Manager
DEBORAH LINARES	OPS Quality Control Analyst

GUEST NAME	ORGANIZATION
JOCELYN J. ARMAND ESQ.	Legal Services of Greater Miami, Inc
RICHARD SULLIVAN	Dept. of Veterans Affairs
ALBERTINA FIGUEROA	N/A
GISELLE ABREU	N/A
GLORIA FREYRE	LTCOP

OPEN SESSION

Edilia Díaz – Manager

- o Called to order at 10:31 AM
- o Open Session Statement 10: 33AM

Quorum Established: Yes No

Minutes Approved: Yes No

02/09/2024

UPDATES/REPORTS

- o Edilia Díaz – Manager

New venue for monthly meetings: It was announced that starting with this meeting, the North Dade District will be meeting at the City of Doral – Government Center and we are very grateful for their support in making this possible. It was noted that Isabel Martin, Volunteer Ombudsman, was instrumental in assisting the district with this endeavor.

- o Carolina Lombardi – Volunteer Ombudsman

2024 LTCOP Educational Conference: It was reported that it was very informational, but the hotel was a bit dated.

TRAINING

- Jocelyn J. Armand, Esq. – Director of Strategic Partnerships

Ms. Armand provided a PowerPoint presentation in which she described how Legal Services of Greater Miami, Inc. provides free legal services for the low-income communities and elderly population of Miami-Dade and Monroe Counties. They can assist with Social Security Benefits, Veterans Benefits, Food Stamps, Cash Assistance, Medicaid, and Reemployment Assistance (Unemployment Compensation). Ms. Armand will be sending me via email the presentation slides.

ANNOUNCEMENTS

- Next Closed Council Meeting scheduled for June 14, 2024
- Next Closed Session Meeting will be held on July 12, 2024
- Next Open Session Meeting will be held on August 9, 2024

NEW BUSINESS

- None

PUBLIC COMMENTS (limited to 5 minutes each)

- Giselle Abreu, Guest

Ms. Abreu spoke about the negative experience with her disabled brother who is currently in a Nursing Home in the North Dade District and asked for advice from Legal Services in advocating for her brother and becoming his legal representative (POA). Also, her brother has been denied Long-Term Care Medicaid by DCF because the financial statement has not been received and she will seek assistance as well on behalf of her brother in submitting the completed paperwork required by DCF.

ADJOURNMENT

- Meeting adjourned at 12:00 PM