District 13
North Dade Council MEETING MINUTES
11/18/2021

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Present</th>
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<tbody>
<tr>
<td>Jessica Gloria</td>
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<td>Gustavo Franco</td>
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<td>Ana Lazzari</td>
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<td>Louis Grossman</td>
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- Called to order at 10:00 a.m.
- Open Session Statement
  - District Ombudsman Manager: Jessica Gloria.

ANNOUNCEMENTS
- New CMS Guidelines, no restrictions in visitations. More pressure on facilities.
- Event organized by Broward County about elder abuse. Everybody is welcome to attend.
- Brainstorming of recruitment ideas

NO PUBLIC COMMENTS WERE DONE

ADJOURNMENT
- Open Session adjourned at 10:30AM

CLOSED SESSION
This portion of the meeting is confidential and closed to the public (§400.0077(2), F.S.).
- Closed Session Statement
- Adjourned at 11:00AM

NEXT OPEN QUATERLY COUNCIL MEETING
- Date 2/10/22  Time 10:00am