

MEETING MINUTES NORTH DADE OMBUDSMAN COUNCIL MEETING NORTH DADE (13) FRIDAY NOVEMBER 8TH 2024 10:30 AM EASTERN TIME CITY OF DORAL / 3RD FLOOR MULTIPURPOSE ROOM

	COLINICII	MENADEDC		
COUNCIL MEMBERS				
CAROLINA LOMBARDI	Present ⊠	OBI LAWRENCE	Present \square	
VIVIAN SIMO	Present ⊠	ELAINE BACHENHEIMER (Not certified)	Present ⊠	
ISABEL CRISTINA MARTIN	Present □		Present □	
MORDECHAI FEINSTEAIN	Present □		Present \square	
JOYCE N HOWARD	Present □		Present \square	
CLIVE PEARCE	Present ⊠		Present \square	
MIDRED OGE (Not Certified)	Present ⊠		Present □	
FRANCIS SCOLLERI GARLIN	Present □		Present □	

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES		
NAME	NAME	
	MAYPU MORELL	
DEBORAH LINARES	FIORELLA PARASI (DOM)	

GUEST NAME	ORGANIZATION
JOSHUA GONZALEZ	MIAMI JEWISH (Social Service)

OPEN SESSION

- Open Meeting Called to order at 10:30AM
- Quorum Established: ☐ Yes ☒ No
- Open Session Statement
- Minutes Approved: ☐ Yes ☒ No

UPDATES/REPORTS

- District 13 Goals; The vision of District 13 Ombudsman Program was presented. Number
 of Visits per month. Numbers of Referrals made during the month. DOM gave monthly
 numbers of visits during the month of October and the goal we needed to reach each
 month.
- What happens when we stop our Routine Visits. A facility in Moratorium with 90 deficiencies found. DOM spoke about what happens when we stop or when we leave

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- too many months in between visits. A facility can decline in month without proper supervision.
- CEU's description and hours needed to meet. DOM gave CEU hours to volunteers and explain how they work. Articles, webinars, council meetings, and trainings count as CEUs. Ombudsman just need to let the DOM, or the staff know about completing any of the above mentioned CEUs.
- Approval of the last two meeting minutes. (Not possible because not enough quorum).
- Fiorella Parasi DOM will be on Vacation until November 25. Please contact Deborah or Maypu with any requests or questions.

TRAINING

- Training: The Innovative Ombudsman with Jamie Freschi. DOM Fiorella Parasi will send the online sign-up email to those who wants to participate.
- Information and Assistance training slides will be sent to Volunteers

ANNOUNCEMENTS

Joshua Justin Gonzalez, Social Service from Miami Jewish spoke about the
importance of the Ombudsman and the help they provide to residents. He stated
residents open to the Ombudsman visiting the facility and can rely on the
Ombudsman on issues they are not comfortable speaking with the
Administrator. He was asked several questions by our Ombudsmen during the
meeting.

NEW BUSINESS

Hybrid Meetings will be discussed once we have a quorum

ADJOURNMENT

- Open Meeting adjourned at 11:45AM
- Next Open Meeting will be on February 7th, 2025, at 10:30AM
- Next Closed Meeting December 13th, 2024, at 10:30 AM