



MEETING MINUTES

**North Dade
District 13
02/10/2023
10:30am
Via Teams**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Louis Grossman, District State Council	Present x	Jessica Gloria, District Manager	Present x
Shelnita Jackson, District Chair Council	Present x		Present <input type="checkbox"/>
Edythe Cobb	Present x		Present <input type="checkbox"/>
Carolina Lombardi	Present x		Present <input type="checkbox"/>
Deborah Linares	Present x		Present <input type="checkbox"/>
Gustavo Franco	Present x		Present <input type="checkbox"/>
Ana Lazzari			Present <input type="checkbox"/>
Jodi Hirstrich			

GUEST(S)
Maritza Mendoza, MEM. Program Coordinator Alliance for Aging, Inc

OPEN SESSION

- Called to order at 10:30am Quorum Established: Yes x No
- Open Session Statement Minutes Approved: Yes x No 11/18/2022
- **Welcome words**

District Manager Jessica Gloria welcome all participants and guest speaker Maritza Mendoza, Program Coordinator from Alliance for Aging, Inc.

UPDATES/REPORTS

- The Open council meeting was only virtual since our office building had to close due to a plumbing problem.
- Social Security increased the social security income by 8% in January 2023.
- Our office is receiving many calls from residents that have been notified of a rent increase. The facility needs to provide a 30-Day notice in writing when increasing the rent.

- Educational conference still pending for confirmation of dates and place.
- Consultant hired by LTCOP will start their meetings with the office staff soon.

TRAINING

- **Maritza Mendoza, Program Coordinator Alliance for Aging, Inc.** provided an overview of a presentation called: Awareness and Prevention of Elder Abuse, Neglect and Exploitation by The Florida Association of Area Agencies on Aging and Alliance for Aging, Inc. The ombudsman present learnt how to define types of elder abuse and neglect and bring awareness to the prevalence of elder abuse, neglect, and exploitation in our communities. The understanding of mandatory reporting requirements and improving communication between reporters and the abuse hotline was also explained during the presentation. Questions followed.

ANNOUNCEMENTS

- Jessica Gloria, District Manager will leave on vacations starting next Wednesday 02/15/2023 until 03/02/2023. For any questions, please contact the office staff.
- Ombudsman Gustavo Franco will retire on 03/31/2023. Gustavo Franco will retire to share time with family and friends.
- Due to the length of the open council meeting, two CE hours will be awarded to participants.
- Next Open Council Quarterly Meeting will be held on 05/12/2023.

PUBLIC COMMENTS (limited to 5 minutes each)

None

ADJOURNMENT

- Meeting adjourned at 12:10pm.

CLOSED SESSION

- Closed session statement.
- This portion of the meeting is confidential and closed to the public (400.0077(2),FS).
- Adjourned at 01:50pm.