



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**Meeting Minutes  
Northwest Council  
02/12/2025  
10:00 AM CDT**

**Location: 160 Government St. 1<sup>st</sup> Floor Pensacola, FL 32502**

COUNCIL MEMBERS			
Teresa Hall	Present <input type="checkbox"/>	Jo Mathews	Present <input checked="" type="checkbox"/>
Debra Khani-Mevorach	Present <input checked="" type="checkbox"/>	Tina Tomberlin	Present <input checked="" type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Deborah Gerrell	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Alanna Lavelle	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
NAME		TITLE	
GUEST NAME		ORGANIZATION	
John Horton		<b>Assisted Living Locators</b>	
Andrea Myers/ Executive Director		The Waterford at Carpenters Creek	
Shelley Pinardo/ Sales Director		The Waterford at Carpenters Creek	

**Open Session**

- Call to order at 10:08 AM CDT    Quorum Established: Yes X    No
- Open Session Statement            Minutes Approved: Yes    No X

### **Updates/Reports**

- Welcome new District Ombudsman Manager
- No Minutes to approve
- Expanding Volunteer Pool

### **Training**

- Personal Needs Allowance
- Mental Health care in LTOC facilities
- Review of updated CMS Guidance for Nursing Home transfers and discharges.

## **ANNOUNCEMENTS**

### **New Business**

- Continue to do monthly nursing home visits and quarterly assisted living visits.
- Update Facility Roster- corrected list is 90
- DOM to contact Teresa Hall to see if planning to remain an active Volunteer

### **Public Comments**

- Discussion regarding access to primary care and mental health care for facilities.
- Challenges facilities face as younger residents with more mental health conditions are utilizing long-term care facilities.
- Discussed community resources to assist families choosing LTC options for their loved ones.
- Discussed option of bridge loans to help with upfront cost of transitioning to LTC.

### **Adjournment: 11:15AM**

### **Closed Session**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:16 AM CDT
- Closed Session Statement
- Adjourned at 12:00 PM CDT