



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES  
NORTHWEST COUNCIL  
NORTHWEST DISTRICT  
11/22/2022  
1:00 PM CDT**

**Location: 160 Government St. 1<sup>st</sup> Floor Pensacola, FL 32502**

<b>COUNCIL MEMBERS</b>			
Alanna Lavelle (OIT)	Present <input type="checkbox"/>	Teresa Hall	Present <input type="checkbox"/>
Cheryl Etheredge (OIT)	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Cristina White	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Deborah Gerrell	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Jo Mathews	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
<b>GUEST NAME</b>		<b>ORGANIZATION</b>	

**OPEN SESSION**

- Called to order at 1:10 PM CDT
  - Open Session Statement
- Quorum Established:  Yes  No  
Minutes Approved:  Yes  No

**Ombudsman Cristina White**

- Attendance via roll call
- Open Session Statement

**UPDATES/REPORTS**

- Approve Meeting Minutes
- Update for State Council
  - State Council Update
    - New fillable forms
    - Legal Aid Services Available to POA and Residents
      - North Florida Legal Aid Services
      - Florida Senior Legal helpline
    - Future upcoming training from NORC Trainer Jamie Finch
    - New Business Cards

### **TRAINING**

- Reimbursement Form
- Continued Education CE Credits

### **ANNOUNCEMENTS**

- New Volunteer Manuals
- Volunteer Recruitment Efforts

### **NEW BUSINESS**

- More in person meetings
- Monthly Nursing Home Visits
- Continue Ombudsman in Training Certification Efforts

### **PUBLIC COMMENTS** (limited to 5 minutes each)

- None

### **ADJOURNMENT**

- Open Session adjourned at 2:01 PM

### **CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 2:03 PM CDT
- Closed Session Statement
- Adjourned at 2:07 PM CDT