



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES  
NORTHWEST COUNCIL  
NORTHWEST DISTRICT**

**8/25/2022**

**10:00 AM CDT**

**Location: 160 Government St. 5<sup>th</sup> Floor Pensacola, FL 32502**

<b>COUNCIL MEMBERS</b>			
Teresa Hall	Present <input type="checkbox"/>	Jo Mathews	Present <input checked="" type="checkbox"/>
Winifred Jones	Present <input type="checkbox"/>	Rita Poff	Present <input checked="" type="checkbox"/>
Mark Hoffman	Present <input checked="" type="checkbox"/>	Raymond Sullivan	Present <input checked="" type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>
<b>OTHER OMBUDSMAN PROGRAM REPRESENTATIVES</b>			
<b>NAME</b>		<b>TITLE</b>	
Kim Wiedeman		District Ombudsman Manager	
<b>GUEST NAME</b>		<b>ORGANIZATION</b>	

**OPEN SESSION**

- Called to order at 10:00 AM CDT      Quorum Established:  Yes    No
- Open Session Statement              Minutes Approved:    Yes    No (5/26/2022)

**UPDATES/REPORTS**

- Council Chair Rita Poff
  - Called meeting to order.
  - Attendance via roll call.
  - Reviewed FL Health Finder directions on how to search per facility and/or county.
  - Reminded all to distribute Volunteer Flyers and include the location and date on activity form.
  - Confirmed additional facilities assigned per Ombudsmen.
  - Discussed SHINE Counselors are available at no cost for those on Medicaid & Medicare.
  
- District Ombudsman Manager Kim Wiedeman

- Reminded all attendees to not communicate with complainants via email or state personal opinions. We are advocates for the resident and not the facility.
  - Offered to have meetings via TEAMS for those that drive over an hour to attend.
  - Discussed all assessments must be turned in by September 30<sup>th</sup>, 2022.
  - Discussed completing 18 training hours for the fiscal year (by September 30).
- State Council Representative Raymond Sullivan
    - Informed all of attendees of the State Council Meeting dates in Orlando.

#### **TRAINING**

- Discussed resident assessments and care plans.

#### **ANNOUNCEMENTS**

- New assessment form beginning October 1<sup>st</sup>, 2022.

#### **NEW BUSINESS**

- All ballots submitted for the 2022-2023 Council Chair Representative. Mathews accepted and Hoffman 2<sup>nd</sup> the motion.
- By unanimous vote, Rita Poff was re-elected as council chair.

#### **PUBLIC COMMENTS** (limited to 5 minutes each)

- None

#### **ADJOURNMENT**

- Open Session adjourned at 12:30 PM

#### **CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. *See* § 400.0077(2), F.S.

- Called to order at 12:45 PM CDT
- Closed Session Statement
- Adjourned at 1:45 PM CDT