



Michael Phillips
State Ombudsman

MEETING MINUTES

Northwest Region

District 1

2/24/2022

160 W. Government St., 5th Floor Conference Room, Pensacola, 32502

OMBUDSMAN PROGRAM REPRESENTATIVES			
Jim Evans	Present <input type="checkbox"/>	Jo Mathews	Present <input checked="" type="checkbox"/>
Teresa Hall	Present <input type="checkbox"/>	Rita Poff	Present <input type="checkbox"/>
Mark Hoffman OMB IN TRAINING	Present <input checked="" type="checkbox"/>	Raymond Sullivan	Present <input checked="" type="checkbox"/>
Winifred Jones	Present <input type="checkbox"/>	Kim Wiedeman, District Manager	Present <input checked="" type="checkbox"/>
		Mike Phillips, State OMB	Present <input checked="" type="checkbox"/>
GUEST(S)			
Cassandra McAway, AAA	Present <input checked="" type="checkbox"/>	Melody Barnard, AG, Medicaid Fraud Unit	Present <input checked="" type="checkbox"/>
Dawn Shumaker Smith, APS	Present <input checked="" type="checkbox"/>	Amanda Holland, AG Investigator	Present <input checked="" type="checkbox"/>

OPEN SESSION

- Called to order at 10:00AM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No 11/18/2021
- **Council Chair Rita Poff** – Absent

- **State Council Representative, Raymond Sullivan**
 - Discussed updates from state council and proposed bills.
 - Reminded all next State Council meeting is March 16th @ 9AM. In listen only mode.

- **Regional Ombudsman Manager, Kim Wiedeman**
 - Called meeting to order and read Open Statement.
 - Discussed reviewing [Care Compare website](#) prior to entering facilities to search NH’s ratings and other details (staffing, admin turnover, vaccination rates, penalties, etc.).
 - Reviewed NH Neglect: Prevention & Getting Help Fact Sheet.
 - Reminded all to inform facilities of the printable brochures available on our website.
 - Informed all Melanie Mannie, DOH Education Specialist will be our guest speaker on 3/24/2022 to discuss HAI/Health Care-Associated Infections and her role. Health care facilities are asked to conduct surveillance or track HAI infections.
 - Reminded all Volunteer Appreciation Day is April 28th with lunch provided.
 - Reminded all ASMT’s are due & need assistance delivering Activity Booklets.
 - Agency guests discussed current Covid challenges, investigations, and complaint hotlines.

ADJOURNMENT

- Open Session adjourned at 11:30PM
- Closed Session adjourned at 12:30PM