



Terri Cantrell
State Ombudsman

**MEETING MINUTES
NORTHWEST COUNCIL
NORTHWEST DISTRICT
5/26/2022**

Location: 160 Government St. 5th Floor, Pensacola, FL 32502

OMBUDSMAN PROGRAM REPRESENTATIVES			
Jo Mathews	Present <input checked="" type="checkbox"/>	Rita Poff	Present <input checked="" type="checkbox"/>
Teresa Hall	Present <input type="checkbox"/>	Raymond Sullivan	Present <input checked="" type="checkbox"/>
Winifred Jones	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Mark Hoffman	Present <input type="checkbox"/>	Kim Wiedeman, NW DOM	Present <input checked="" type="checkbox"/>
GUEST(S)			
Kelly McDaniel, AHCA Nurse Consultant Supervisor			Present <input checked="" type="checkbox"/>

OPEN SESSION

- Called to order at 10:00 a.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No (11/18/2021) (2/24/2022)

UPDATES/REPORTS

- Council Chair Rita Poff
 - Attendance via roll call
 - Chairman’s Opening Statement
- District Ombudsman Manager Kim Wiedeman
 - Thanked the Ombudsmen for following up with the relocated Destin residents. Four residents will remain at Destin Healthcare and the facility will pay for their services. Medicaid stops as of 6/12/2022
 - Reminded Ombudsmen that assessments are due no later than September 30 and goal is 100% completion
 - Discussed recruitment fliers and requested Ombudsmen include the location of drop off on their monthly activity form
 - Discussed sunshades have been ordered for all Ombudsmen
 - Discussed Elder Risk Detector – DOEA attorney referral resource
 - Discussed June 7 at 1:00 p.m. is World Elder Abuse Awareness Day (WEAAD) Senior Center Pensacola
 - Discussed June 14 1:00-3:00 p.m. is Dementia Forum at Bayview Senior Center
 - Discussed upcoming webinars and training opportunities



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

Terri Cantrell

State Ombudsman

- State Council Representative Raymond Sullivan
 - o State Council meeting in Orlando June 9th-10th
 - o Requested Ombudsmen submit ideas or questions for the State Council meeting no later than June 1

TRAINING

- Kelly McDaniel, AHCA RN Consultant Supervisor
 - o Discussed staffing – nursing homes 1-20 per CNA daily, must meet the needs of all residents
 - o Visitation is allowed in all facilities
 - o Will ask all surveyors to email NW LTCOP council when they are in the field conducting assessments
 - o Requested facility name be included in body of all LTCOP emails for AHCA's case notifications

ANNOUNCEMENTS

- Welcome Terri Cantrell as the new LTCOP State Ombudsman
- Lori Berndt accepted the LTCOP Deputy Ombudsman and will remain Regional Ombudsman Manager of the North Region

NEW BUSINESS

- None

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 12:15 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 12:30 p.m.
- Closed Session Statement
- Adjourned at 1:45 p.m.