MEETING MINUTES
NORTHWEST COUNCIL
NORTHWEST DISTRICT
5/26/2022
Location: 160 Government St. 5th Floor, Pensacola, FL 32502

<table>
<thead>
<tr>
<th>OMBUDSMAN PROGRAM REPRESENTATIVES</th>
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</thead>
<tbody>
<tr>
<td>Jo Mathews</td>
<td>Present ☒</td>
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<tr>
<td>Teresa Hall</td>
<td>Present ☒</td>
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<tr>
<td>Winifred Jones</td>
<td>Present ☒</td>
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<tr>
<td>Mark Hoffman</td>
<td>Present ☒</td>
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<tr>
<td>Rita Poff</td>
<td>Present ☒</td>
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<tr>
<td>Raymond Sullivan</td>
<td>Present ☒</td>
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<td>Kim Wiedeman, NW DOM</td>
<td>Present ☒</td>
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GUEST(S)
Kelly McDaniel, AHCA Nurse Consultant Supervisor
Present ☒

OPEN SESSION
- Called to order at 10:00 a.m.
- Open Session Statement
- Quorum Established: ☒ Yes ☐ No
- Minutes Approved: ☒ Yes ☐ No (11/18/2021) (2/24/2022)

UPDATES/REPORTS
- Council Chair Rita Poff
  - Attendance via roll call
  - Chairman’s Opening Statement
- District Ombudsman Manager Kim Wiedeman
  - Thanked the Ombudsmen for following up with the relocated Destin residents. Four residents will remain at Destin Healthcare and the facility will pay for their services. Medicaid stops as of 6/12/2022
  - Reminded Ombudsmen that assessments are due no later than September 30 and goal is 100% completion
  - Discussed recruitment fliers and requested Ombudsmen include the location of drop off on their monthly activity form
  - Discussed sunshades have been ordered for all Ombudsmen
  - Discussed Elder Risk Detector – DOEA attorney referral resource
  - Discussed June 7 at 1:00 p.m. is World Elder Abuse Awareness Day (WEAAD) Senior Center Pensacola
  - Discussed June 14 1:00-3:00 p.m. is Dementia Forum at Bayview Senior Center
  - Discussed upcoming webinars and training opportunities
State Council Representative Raymond Sullivan
  - State Council meeting in Orlando June 9th-10th
  - Requested Ombudsmen submit ideas or questions for the State Council meeting no later than June 1

TRAINING
- Kelly McDaniel, AHCA RN Consultant Supervisor
  - Discussed staffing – nursing homes 1-20 per CNA daily, must meet the needs of all residents
  - Visitation is allowed in all facilities
  - Will ask all surveyors to email NW LTCOP council when they are in the field conducting assessments
  - Requested facility name be included in body of all LTCOP emails for AHCA’s case notifications

ANNOUNCEMENTS
- Welcome Terri Cantrell as the new LTCOP State Ombudsman
- Lori Berndt accepted the LTCOP Deputy Ombudsman and will remain Regional Ombudsman Manager of the North Region

NEW BUSINESS
- None

PUBLIC COMMENTS
- None

ADJOURNMENT
- Open Session adjourned at 12:15 p.m.

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
- Called to order at 12:30 p.m.
- Closed Session Statement
- Adjourned at 1:45 p.m.