



Michael Phillips
State Ombudsman

**MEETING MINUTES
NORTHWEST COUNCIL/DISTRICT 1
11/18/2021**

Location: West Florida Pensacola Library, 239 N. Spring Street, Pensacola, FL 32502

OMBUDSMAN PROGRAM REPRESENTATIVES			
James Evans	Present <input type="checkbox"/>	Rita Poff	Present <input checked="" type="checkbox"/>
Teresa Hall	Present <input type="checkbox"/>	Raymond Sullivan	Present <input checked="" type="checkbox"/>
Mark Hoffman(OMB In Training)	Present <input type="checkbox"/>	Kim Wiedeman, NW DOM	Present <input checked="" type="checkbox"/>
Winifred Jones	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Jo Mathews (OMB In Training)	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
GUEST(S)			
	Present <input type="checkbox"/>		Present <input type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>

OPEN SESSION

- Called to order at 10:00 AM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No 2/25/21, 5/27/21, 8/25/21

UPDATES/REPORTS

▪ **Council Chair Rita Poff**

- Called meeting to order-Read Open/Closed Statement.
- Attendance via roll call.
- Reminded all to include time of travel and write up for cases, assessments, and visits.
- Discussed deliver of Activity Booklets and Resident Council pins.
- Requested all to inform council if unable to complete ASMT before Dec.31,2022.
- Discussed DOEA/LTCOP Site (Resources, CE Resources, Facebook page).
- Discussed how to view AHCA’s Inspection Reports and Citations per facility and to view prior to entering facilities.
- Requested all to allow the OMB in training to join when working a case.
- Requested all to contact Mark Hoffman prior to conducting annual assessments with available dates of Dec 2nd - Dec. 9th & after December 21st.



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

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- District Ombudsman Manager Kim Wiedeman
 - Discussed CMS Memo QSO-20-39-NH, Guidance on Quarantine, Summary of 11/12/2021 Revised CMS Guidance on NH Visitation.
 - Discussed options to meet to pick up Activity Booklets to be delivered.
 - Reviewed OMB Facility Roster and Assigned Facilities. Make Revisions as needed.
 - Discussed Dementia training available and process to register. essentiALZ <https://alzprogramsanytime.org/> Offered to all Ombudsman.
 - Discussed time frame to close cases - 120 days or must request an extension. Prefer to have all cases completed within 90 days.
 - Discussed expected move date to Pensacola is December 6th. New phone number will be required, and all 2022 NW meetings will be held at the new location.
 - Confirmed we will keep the time of 10AM for all future council meetings.
- State Council Representative Raymond Sullivan
 - Asked all to submit RRR suggestions to submit to the next State Council meeting.

TRAINING

- Review State Educational Conference Training

ANNOUNCEMENTS

- Assessments required to certified OMB in training

NEW BUSINESS

- Revised Visitation Guidance

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 11:30AM

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:35AM
- Closed Session Statement
- Adjourned at 12:00PM