MEETING MINUTES
NORTHWEST COUNCIL - DISTRICT 01
11/17/2022
160 GOVERNMENT ST. 5TH FLOOR PENSACOLA, FL 32502

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Present</th>
<th>Position</th>
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<tbody>
<tr>
<td>TERESA HALL</td>
<td>☐</td>
<td>Audra People, Staff Director</td>
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<tr>
<td>MARK HOFFMAN</td>
<td>☐</td>
<td>Terri Cantrell, State Ombudsman</td>
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<td>WINIFRED JONES</td>
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<td>JO MATHEWS</td>
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<td>RITA POFF</td>
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<td>RAYMOND SULLIVAN</td>
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<td>CRISTINA WHITE</td>
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<td>DEBORAH GERRELL</td>
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GUEST(S)

<table>
<thead>
<tr>
<th>Name</th>
<th>Status</th>
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<tbody>
<tr>
<td>CINDY GUTTMAN</td>
<td>PUBLIC</td>
</tr>
<tr>
<td>LINDA WOODS</td>
<td>PUBLIC - WZAR NEW STATION 3 REPORTER</td>
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OPEN SESSION

- Called to order at 10:00 AM
- Quorum Established: ☐ Yes ☒ No
- Open Session Statement
- Minutes Approved: ☐ Yes ☒ No (8/25/2022)

Given by: Deborah Gerrell

UPDATES/REPORTS

- DISTRICT OMBUDSMAN MANAGER DEBORAH GERRELL
  - Attendance via roll call
  - Open Session Statement
  - Updated Facility Logs
  - Ombudsman Individual Facility Logs for Assessments and Visits

TRAINING

- What to Look for and Questions to Ask as You Resume Visits in Long-Term Care Facilities
- What is a Routine Access Visit NORS Table 3: State Program Information

ANNOUNCEMENTS

- Initial Certification Training Curriculum for Long-Term Care Ombudsman Program Module 6-Facility Visits has been updated

NEW BUSINESS

- Completing Quarterly Visits
- Continuing Education for the New Year
- Volunteer Outreach
PUBLIC COMMENTS

- Cindy Guttman had questions about CMS rules and regulations
- Linda Wood asked Ms. Guttman her name.

ADJOURNMENT

- Open Session adjourned at 11:15am

CLOSED SESSION

This portion of the Meeting is confidential and closed to the public. See 400.0077(2), F.S.

- Called to order at 11:15 AM
- Closed Session Statement given by: Deborah Gerrell
- Adjourned at 11:30 AM