



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

NORTHWEST COUNCIL - DISTRICT 01

11/17/2022

160 GOVERNMENT ST. 5TH FLOOR PENSACOLA, FL 32502

OMBUDSMAN PROGRAM REPRESENTATIVES			
TERESA HALL	Present <input type="checkbox"/>	Audra People, Staff Director	Present <input checked="" type="checkbox"/>
MARK HOFFMAN	Present <input type="checkbox"/>	Terri Cantrell, State Ombudsman	Present <input checked="" type="checkbox"/>
WINIFRED JONES	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
JO MATHEWS	Present <input type="checkbox"/>		Present <input type="checkbox"/>
RITA POFF	Present <input type="checkbox"/>		Present <input type="checkbox"/>
RAYMOND SULLIVAN	Present <input type="checkbox"/>		Present <input type="checkbox"/>
CRISTINA WHITE	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
DEBORAH GERRELL	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>

GUEST(S)	
CINDY GUTTMAN	PUBLIC
LINDA WOODS	PUBLIC - WZAR NEW STATION 3 REPORTER

OPEN SESSION

- Called to order at 10:00 AM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No **(8/25/2022)**
 Given by: Deborah Gerrell

UPDATES/REPORTS

- DISTRICT OMBUDSMAN MANAGER DEBORAH GERRELL
 - o Attendance via roll call
 - o Open Session Statement
 - o Updated Facility Logs
 - o Ombudsman Individual Facility Logs for Assessments and Visits

TRAINING

- What to Look for and Questions to Ask as You Resume Visits in Long-Term Care Facilities
- What is a Routine Access Visit NORS Table 3: State Program Information

ANNOUNCEMENTS

- Initial Certification Training Curriculum for Long-Term Care Ombudsman Program Module 6-Facility Visits has been updated

NEW BUSINESS

- Completing Quarterly Visits
- Continuing Education for the New Year
- Volunteer Outreach

PUBLIC COMMENTS

- Cindy Guttman had questions about CMS rules and regulations
- Linda Wood asked Ms. Guttman her name.

ADJOURNMENT

- Open Session adjourned at 11:15am

CLOSED SESSION

This portion of the Meeting is confidential and closed to the public. See 400.0077(2), F.S.

- Called to order at 11:15 AM
- Closed Session Statement given by: Deborah Gerrell
- Adjourned at 11:30 AM