

MEETING MINUTES NORTHWEST COUNCIL NORTHWEST DISTRICT 5/24/2023

10:30 AM CDT

Location: 160 Government St. Pensacola, FL 32502

COUNCIL MEMBERS			
Teresa Hall	Present \Box	Jo Mathews	Present ⊠
Winifred Jones	Present \Box	Rita Poff	Present ⊠
Mark Hoffman	Present \square	Raymond Sullivan	Present \square
	Present \Box		Present \square
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
NAME		TITLE	
Deborah Gerrell	Present \square	District Ombudsman Manager	
Cristina White	Present 🗵	Quality Control Analyst	
GUEST NAME		ORGANIZATION	
Cindy Lukehart		Public	

OPEN SESSION

Called to order at 10:35 AM CDT Quorum Established: □ Yes ⋈ No
Open Session Statement Minutes Approved: □ Yes ⋈ No

• Given By: Rita Poff

UPDATES/REPORTS

Cristina White

- Called meeting to order.
- Attendance via roll call.
- Approve Meeting Minuets not applicable quorum not met.
- State Council Meeting being held May 24, 2023

TRAINING

- o Working with Individuals with Mental Health Conditions
 - Open room discussion on best practices in communicating with residents with disabilities.

Toll-free: 1(888) 831-0404

ombudsman.elderaffairs.org

Fax: (850) 414-2377

Statewide Training being held May 22-24, 2023.

ANNOUNCEMENTS

- o Ombudsman of the Year Teresa Hall
- Rita Poff Ten Year Pin
- Winifred Jones Five Year Pin
- Jo Mathews One Year Certificate

NEW BUSINESS

- Continuing Education
- o Completing Quarterly Visits and Yearly Assessments
- Quarterly Visits and Yearly Assessments for Unassigned Facilities

PUBLIC COMMENTS (limited to 5 minutes each)

o Information requested about Volunteering and becoming an Ombudsman.

ADJOURNMENT

Open Session adjourned at 11:30 PM

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- o Called to order at 11:31 PM CDT.
- o Closed Session Statement by: Rita Poff
- Adjourned at 11:55 PM CDT