

**NORTHWEST DISTRICT 1 LTCOP  
TELECONFERENCE COUNCIL MINUTES  
2/25/2021**

<b>OMBUDSMAN PROGRAM REPRESENTATIVES</b>			
Gina Baker	Present <input type="checkbox"/>	Rita Poff	Present <input checked="" type="checkbox"/>
James Evans	Present <input checked="" type="checkbox"/>	Raymond Sullivan	Present <input checked="" type="checkbox"/>
Teresa Hall	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Winfred Jones	Present <input checked="" type="checkbox"/>	Kim Wiedeman, NW District Ombudsman Manager	Present <input checked="" type="checkbox"/>
Deborah Pitts	Present <input type="checkbox"/>	Lori Berndt, Regional Ombudsman Manager	Present <input checked="" type="checkbox"/>
		Michael Phillips, State Ombudsman	Present <input type="checkbox"/>
<b>GUEST(S) (Name, Title, &amp; Agency or Organization)</b>			
Karla Beasley AHCA			Present <input type="checkbox"/>
Melody Barnard, Christi Hankins AHCA			Present <input type="checkbox"/>
Dawn Shoemaker Smith APS			Present <input type="checkbox"/>
Cassandra McAway NWFL AAA			Present <input type="checkbox"/>

**OPEN SESSION**

- Called to order at 9:30AM                      Quorum Established:  Yes     No
- Open Session Statement                      Minutes Approved:     Yes     No (11/18/2020)

**ANNOUNCEMENTS**

- 2020 Ombudsman of the Year Nominations are due February 25, 2021.
- Discussed updated COVID Percentage Rates per county.
- Advertising for LTCOP Volunteers has been begun in all FL Districts.
- FHCA NH & ALF Photo Contest- Deadline March 6<sup>th</sup>. Good conversation starter with the Activity Directors [https://www.fhca.org/media\\_center/photocontest](https://www.fhca.org/media_center/photocontest) . Posters are available here: [https://www.fhca.org/images/2021\\_LTC\\_Poster.pdf](https://www.fhca.org/images/2021_LTC_Poster.pdf)
- Confirmed April Appreciation Luncheon Outdoor Event. Confirm TIME: 10:30AM – 1:30PM

**UPDATES/REPORTS**

- Council Chair Rita Poff
  - Open and Closed Statements.
  - Attendance via roll call.
  - **DOEA** – Is a great one-stop-shop for resources for families and the elderly needing assistance local.
  - **Livable Florida** - [http://elderaffairs.state.fl.us/does/livable\\_communities.php](http://elderaffairs.state.fl.us/does/livable_communities.php) affiliate with AAARP to help seniors get help in their local area. Goal is to have all local leaders participate in making our neighborhood parks & sidewalks to be age-friendly, handicap assessable, and to have better transportation options and housing in all counties.
  - NH & ALF Comparison and NH & ALF Staffing Hours documents reviewed for future reference.

▪ **State Council Representative Raymond Sullivan**

- State Conference Reminder - March 3, 2021 at 9:00AM

▪ **District Ombudsman Manager, Kim Wiedeman**

- Discussed DOH website for COVID county positivity rate.
- Reminded Ombudsman to submit monthly Consults and Trainings to ensure all OMB are recognized for their dedication and hours spent, not only for the LTCOP Annual Report, but for the well-deserved Presidential Awards.
- Reminded Ombudsman to continue contacting facilities and resident council presidents.
- Discussed a Staffing Hours Training to be conducted in the future. Confirmed with Lori that we will schedule a training session on staffing hours in the future.
- Thanked Ombudsmen for being a part of the LTCOP and we are so grateful for their services.

▪ **District Manager, Lori Berndt**

- Confirmed assisted living facilities must have a Mental Health License (MHL) when serving one or more mental health residents. MH coordinator must develop and carry out a living community support plan.
- Shared the ALF Regulations link for easy review.

▪ **State Ombudsman, Michael Phillips - Not Present**

▪ **OMB Statements Noted Here:**

- Rita Poff - Discussed the staffing concerns and monthly allotment for Assisted Living Facilities vs. Nursing Homes.
- Raymond Sullivan - Asked when the tablets will be available. Confirmed training will begin the first week of March. Offered to prepare a Lakeview Behavior Health document explaining the services provided.

**ADJOURNMENT**

- Conference call meeting adjourned at 10:30 AM