



MEETING MINUTES
Palm Beach Council
District 11
08/11/2025
111 S. Sapodilla Avenue
West Palm Beach, FL

OMBUDSMAN PROGRAM REPRESENTATIVES			
Anita Yanuck	Present <input type="checkbox"/>	Vicki Miller	Present <input type="checkbox"/>
Carlotta Dillon	Present <input checked="" type="checkbox"/>	Hoa Tran	Present <input type="checkbox"/>
Flo Lippman	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Howard Feuer	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Jayne Santisiere	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Jeff Novick	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Jay Schaffer	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Margaret Riccardi	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Mark Feldmesser	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Marlene Glass	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Patrick Cannan	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>

GUEST(S)

OPEN SESSION

- Called to order at 11:00 a.m. Quorum Established: Yes ☐ No ☒
- Open Session Statement Minutes Approved: ☒ Yes ☐ No

UPDATES/REPORTS

- Council Chair Howard Feuer
 - o Opening remarks
- District Ombudsman Manager Sheila Mitchell
 - o Discussion of Visit completion
 - o Handout of Making the Most of Your Facility Visits – Tips for providing quality visits
 - o Update on Membership
- State Council Representative: Patrick Cannan
 - o Report on the State Council Meeting

NEW BUSINESS



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

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PUBLIC COMMENTS

- N/A

ADJOURNMENT

- Open Session adjourned at 12:00 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 12:15 p.m.
- Case Discussion
- Closed Session Statement
- Adjourned at 12:50p.m.

Long-Term Care Ombudsman Program
Department of Elder Affairs
4040 Esplanade Way, Tallahassee, FL 32399-7000

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