



Michael Phillips  
State Ombudsman

**MEETING MINUTES**  
**Palm Beach Council**  
**District 11**  
**2/14/2022**  
**111 S. Sapodilla Avenue**  
**West Palm Beach, Fl. 33401**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Kristina Bergman	Present <input type="checkbox"/>	Margaret Riccardi	Present <input checked="" type="checkbox"/>
Patrick Cannan	Present <input checked="" type="checkbox"/>	Don Rogers	Present <input type="checkbox"/>
Irene Carpenter	Present <input type="checkbox"/>	Jane Wechsler	Present <input checked="" type="checkbox"/>
Howard Feuer	Present <input checked="" type="checkbox"/>	Elizabeth Wiedemann	Present <input checked="" type="checkbox"/>
Ellen Gornstein	Present <input checked="" type="checkbox"/>	Anita Yanuck	Present <input checked="" type="checkbox"/>
Wendy Halpern	Present <input type="checkbox"/>	Larry Zahler	Present <input type="checkbox"/>
Joel Levinson	Present <input checked="" type="checkbox"/>	<a href="#">Click here to enter text.</a>	Present <input type="checkbox"/>
Flo Lippman	Present <input type="checkbox"/>	Sheila Mitchell	Present <input checked="" type="checkbox"/>
Barbara McCray	Present <input type="checkbox"/>	Kathy Agurcia	Present <input checked="" type="checkbox"/>
Vicki Miller	Present <input checked="" type="checkbox"/>	<a href="#">Click here to enter text.</a>	Present <input type="checkbox"/>
Jeffrey Novick	Present <input checked="" type="checkbox"/>	<a href="#">Click here to enter text.</a>	Present <input type="checkbox"/>

GUEST(S)
Carlotta Dillon, Trainee Mindy Hurwitz, Trainee Shawn Gargano, Trainee

**OPEN SESSION**

- Called to order at 11:03 a.m.                      Quorum Established:     Yes     No
- Open Session Statement                              Minutes Approved:       Yes     No

**UPDATES/REPORTS**

- Council Chair: Howard Feuer
  - o Comments
  - o Introductions
- District Ombudsman Manager: Sheila Mitchell
  - o Council procedures discussed
  - o Amended rule on CNA training
  - o Handout of State Council Rep and District Council Chairperson responsibilities
- State Council Representative Election: Margaret Riccardi



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- o The State Council Representatives term has expired. An election was held, there were no additional Volunteers nominated nor interested in holding the position. Margaret Riccardi was unanimously voted in for a second term.

**TRAINING:**

- o Discussion related to training, particularly for State Council Representatives. Margaret discussed the work of the Education Committee to create training materials for that purpose.

**ANNOUNCEMENTS**

**NEW BUSINESS**

**PUBLIC COMMENTS**

- None

**ADJOURNMENT**

- Open Session adjourned at 12:00 p.m.

**CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 12:05
- Closed Session Statement
- Adjourned at 12:50 p.m.