



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

Michael Phillips
State Ombudsman

MEETING MINUTES
Palm Beach Council
District 11
5/9/2022
111 S. Sapodilla Avenue
West Palm Beach, Fl. 33401

| OMBUDSMAN PROGRAM REPRESENTATIVES | | | |
|-----------------------------------|---|---|---|
| Kristina Bergman | Present <input type="checkbox"/> | Margaret Riccardi | Present <input checked="" type="checkbox"/> |
| Patrick Cannan | Present <input checked="" type="checkbox"/> | Don Rogers | Present <input type="checkbox"/> |
| Irene Carpenter | Present <input type="checkbox"/> | Jane Wechsler | Present <input type="checkbox"/> |
| Carlotta Dillon | Present <input checked="" type="checkbox"/> | Elizabeth Wiedemann | Present <input checked="" type="checkbox"/> |
| Shawn Gargano | Present <input type="checkbox"/> | Anita Yanuck | Present <input checked="" type="checkbox"/> |
| Howard Feuer | Present <input checked="" type="checkbox"/> | Larry Zahler | Present <input type="checkbox"/> |
| Ellen Gornstein | Present <input checked="" type="checkbox"/> | | Present <input checked="" type="checkbox"/> |
| Joel Levinson | Present <input type="checkbox"/> | | Present <input type="checkbox"/> |
| Flo Lippman | Present <input checked="" type="checkbox"/> | Click here to enter text. | Present <input type="checkbox"/> |
| Barbara McCray | Present <input type="checkbox"/> | Sheila Mitchell | Present <input checked="" type="checkbox"/> |
| Vicki Miller | Present <input checked="" type="checkbox"/> | Kathy Agurcia | Present <input checked="" type="checkbox"/> |
| Jeffrey Novick | Present <input checked="" type="checkbox"/> | Jo Ann Quiles | Present <input checked="" type="checkbox"/> |
| | Present <input checked="" type="checkbox"/> | Click here to enter text. | Present <input type="checkbox"/> |
| | | | |

| GUEST(S) | |
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| | |

OPEN SESSION

- Called to order at 11:03 a.m. Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No

UPDATES/REPORTS

- Council Chair: Howard Feuer
 - o Introductions and Call to Order
- District Ombudsman Manager: Sheila Mitchell
 - o Council procedures discussed
 - o Assessment status discussed



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TRAINING:

- Medicare.gov Staffing for nursing homes

ANNOUNCEMENTS:

- Vicki Miller provided information on accessing CMS Nursing Home Compare which now includes facility turnover rate.

NEW BUSINESS

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 12:00 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 12:05
- Closed Session Statement
- Adjourned at 12:50 p.m.