



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

## MEETING MINUTES

Palm Beach Council

District 11

May 12, 2025

111S. Sapodilla Avenue

West Palm Beach, FL

| OMBUDSMAN PROGRAM REPRESENTATIVES |                                  |                           |                                  |
|-----------------------------------|----------------------------------|---------------------------|----------------------------------|
| Anita Yanuck                      | Present 181                      | Vicki Miller              | Present [81]                     |
| Carlotta Dillon                   | Present [81]                     | Joel Levinson             | Present <input type="checkbox"/> |
| Flo Lippman                       | Present 181                      | Click here to enter text. | Present <input type="checkbox"/> |
| Howard Feuer                      | Present 181                      | Click here to enter text. | Present <input type="checkbox"/> |
| Jayne Santisiere                  | Present D                        | Click here to enter text. | Present <input type="checkbox"/> |
| Jeff Novick                       | Present [81]                     | Click here to enter text. | Present D                        |
| Jay Schaffer                      | Present D                        | Click here to enter text. | Present <input type="checkbox"/> |
| Margaret Riccardi                 | Present 181                      | Click here to enter text. | Present <input type="checkbox"/> |
| Mark Feldmesser                   | Present <input type="checkbox"/> | Click here to enter text. | Present <input type="checkbox"/> |
| Marlene Glass                     | Present [81]                     | Click here to enter text. | Present <input type="checkbox"/> |
| Patrick Cannan                    | Present [81]                     | Click here to enter text. | Present <input type="checkbox"/> |
|                                   |                                  |                           |                                  |

## GUEST(S)

Gloria Freyre, ROM and Jamie Freshi, State Trainer

### OPEN SESSION

- Called to order at 11:00 a.m. Quorum Established: ☒ Yes ☐ No
- Open Session Statement Minutes Approved: ☒ Yes ☐ No (DATE)

### UPDATES/REPORTS

- Council Chair Howard Feuer
  - Opening remarks
- District Ombudsman Manager Sheila Mitchell
  - Discussion of Visit completion
  -
- State Council Representative Patrick Cannan
  - Report on the State Council Meeting

Long-Term Care Ombudsman Program  
Department of Elder Affairs  
4040 Esplanade Way, Tallahassee, FL 32399-7000

Toll-free: 1(888) 831-0404  
Fax: (850) 414-2377  
ombudsman.elderaffairs.org



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## **Training**

- Presented by Gloria and Jamie: RAV and Ombudsman Procedures.

## **PUBLIC COMMENTS**

- N/A

## **ADJOURNMENT**

- Open Session adjourned at 12:00 p.m.

## **CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 12:15 p.m.
- Case Discussion
- Closed Session Statement
- Adjourned at 12:00p.m.