



# FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

## MEETING MINUTES

Palm Beach Council

District 11

02/10/2025

111 S. Sapodilla Avenue

West Palm Beach, FL

OMBUDSMAN PROGRAM REPRESENTATIVES			
Anita Yanuck	Present <input checked="" type="checkbox"/>	Vicki Miller	Present <input checked="" type="checkbox"/>
Carlotta Dillon	Present <input checked="" type="checkbox"/>	Hoa Tran	Present <input type="checkbox"/>
Flo Lippman	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Howard Feuer	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Jayne Santisiere	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Jeff Novick	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Jay Schaffer	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Margaret Riccardi	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Mark Feldmesser	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Marlene Glass	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Patrick Cannan	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>

GUEST(S)
Gloria Freyre, ROM

### OPEN SESSION

- Called to order at 11:00 a.m.      Quorum Established:    ☒ Yes    ☐ No
- Open Session Statement      Minutes Approved:    ☒ Yes    ☐ No (DATE)

### UPDATES/REPORTS

- Council Chair Howard Feuer
  - o Opening remarks
- Introduction of Regional Manager Gloria Freyre
- District Ombudsman Manager Sheila Mitchell
  - o Discussion of Visit completion
  - o Update on Membership

Long-Term Care Ombudsman Program  
Department of Elder Affairs  
4040 Esplanade Way, Tallahassee, FL 32399-7000

Toll-free: 1 (888) 831-0404  
Fax: (850) 414-2377  
ombudsman.elderaffairs.org



# FLORIDA OMBUDSMAN PROGRAM

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- o Upcoming Educational Conference
- Training and Comments: Presented by Gloria Freyre
- State Council Representative Patrick Cannan
  - o Report on the State Council Meeting