



MEETING MINUTES

Monthly Ombudsman Council Meeting

DISTRICT 11 Palm Beach

November 13, 2023

111 S Sapodilla Ave – West Palm Beach, FL 33401

OMBUDSMAN PROGRAM REPRESENTATIVES			
Mitchell, Sheila	Present x <input type="checkbox"/>	Miller, Vicki	Present x <input type="checkbox"/>
Van Klaveren, Marnie.	Present x <input type="checkbox"/>	Novick, Jeffrey	Present x <input type="checkbox"/>
Cannan, Patrick	Present x <input type="checkbox"/>	Riccardi, Margaret	Present x <input type="checkbox"/>
Dillon, Carlotta	Present x <input type="checkbox"/>	Santasiere, Jayne	Present x <input type="checkbox"/>
Feldmesser, Mark.	Present x <input type="checkbox"/>	Schaffer, Jay	Present x <input type="checkbox"/>
Feuer, Howard	Present x <input type="checkbox"/>	Waldron, Janet	Present <input type="checkbox"/> x
Levinson, Joel	Present x <input type="checkbox"/>	Yanuck, Anita	Present x <input type="checkbox"/>
Lippman, Florence	Present x <input type="checkbox"/>		Present <input type="checkbox"/>

GUEST(S)
None present

OPEN SESSION

- Called to order at 11am Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No x N/A

UPDATES/REPORTS

- Council Chair: Howard Feuer - No updates
- District Ombudsman Manager Sheila Mitchell
 - A News article regarding ‘**Florida industry group objects to proposed federal standards for nursing home staffing**’ (by News Service of Florida) was discussed.
- State Council Representative: N/A
- Agency Representative(s): N/A

TRAINING:

- Sheila Mitchell discussed the new Routine Access Visit form, explaining how to complete and adding residents' statement to each box; most ombudsmen present expressed how the previous tool was more in-depth for a true quality review of facilities.

Announcements: None

New Business: None

Public Comments: N/A

ADJOURNMENT: N/A

- Open session adjourned at 11.45 am.

CLOSED SESSION: This portion of the meeting is confidential and closed to the public. *See § 400.0077(2), F.S*

- Called to order at 12:00 pm
- Closed Session Statement
- Adjournment at 1.30pm