



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES  
PANHANDLE COUNCIL  
DISTRICT 2  
08-17-2022  
1:00 PM, ET**

**The Douglas Bldg. Rm. 137 3900 Commonwealth Blvd., Tallahassee, FL**

COUNCIL MEMBERS			
Annie Flowers	Present <input checked="" type="checkbox"/>	Susan Bestwick	Present <input checked="" type="checkbox"/>
Dr. David Pargman	Present <input type="checkbox"/>	Martha Ann Wakefield	Present <input checked="" type="checkbox"/>
Dough Gorton	Present <input checked="" type="checkbox"/>	Nell Stranburg	Present <input checked="" type="checkbox"/>
Carol Smith	Present <input checked="" type="checkbox"/>	Patricia Schierfer	Present <input type="checkbox"/>
Linda Cinque	Present <input checked="" type="checkbox"/>	Phyllis Simmons	Present <input checked="" type="checkbox"/>
Marshall Kapp	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
NAME	TITLE
Deborah Gerrell	District Ombudsman Manager
Cristina White	

GUEST NAME	ORGANIZATION
None	

**OPEN SESSION**

- Called to order at 1:06 PM
  - Open Session Statement
- Quorum Established:  Yes  No  
Minutes Approved:  Yes  No [05-18-2022]

**UPDATES/REPORTS**

**District Ombudsman Manager Deborah Gerrell**

- Attendance via roll call
- Open session statement

**State Council Representative Marshall Kapp**

- Confirm Quorum and vote for May Minutes
  - Doug Gorton approved the motion

- Linda Cinque 2<sup>nd</sup> the motion to approve Minutes for May 18, 2022 were Approved.
- State Council Meeting in person last week of September, no new updates
- Facility Visits and Assessments Logs

#### **TRAINING**

- Discussion and Example Travel Reimbursement forms
- How to Deal with Difficult Residents

#### **ANNOUNCEMENTS**

- Welcome New Ombudsman in training Nell Stranburg
- New Central Office Staff Audra Peoples (Staff Director)

#### **NEW BUSINESS**

- New fillable Assessment and Visit forms

#### **PUBLIC COMMENTS** (limited to 5 minutes each)

- No public present at meeting

#### **ADJOURNMENT**

- Meeting adjourned at 1:58 PM

#### **CLOSED SESSIONS**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 2:00 p.m.
- Closed Session Statement
- Adjourned at 2:18 p.m.