



**FLORIDA  
OMBUDSMAN PROGRAM**  
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES  
PANHANDLE COUNCIL**

DISTRICT 2

**[11-16-2022]  
[1:00, EDT]**

**The Douglas Bldg. Rm 137, 3900 Commonwealth Blvd. Tallahassee, FL**

COUNCIL MEMBERS					
Annie Flowers	Present	X	Martha Ann Wakefield	Present	X
Dr. David Pargman	Present		Nell Stranburg	Present	X
Deborah Gerrell	Present	X	Patricia Schierfer	Present	
Doug Gorton	Present	X	Phyllis Simmons	Present	
Carol Smith	Present		Richard Gordon	Present	
Cristina White	Present	X		Present	
Linda Cinque	Present	X		Present	
Marshall Kapp	Present	X		Present	

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
NAME	TITLE
Terri Cantrell	State Ombudsman
Audra Peoples	Staff Director

GUEST NAME	ORGANIZATION

**OPEN SESSION**

- Called to order at [ 1:16 PM]      Quorum Established:  Yes    No
- Open Session Statement      Minutes Approved:  Yes    No (08-17-2022)  
given by: Deborah Gerrell

**UPDATES/REPORTS**

**District Ombudsman Manager Deborah Gerrell**

- Attendance via roll call
- Open session statement
- Updated Facility Logs
- Ombudsman Individual Facility Logs for Assessments and Visits

### **State Council Representative Marshall Kapp**

- State Council Update
  - Virtual Meeting this Friday November 18, 2022
  - In Person Meeting will be held January 5<sup>th</sup> and 6<sup>th</sup> of 2023.

### **TRAINING**

- What to look for and Questions to Ask as You resume Visits in Long-Term Care Facilities
- What is a Routine Access Visit NORS Table 3: State Program Information

### **ANNOUNCEMENTS**

- St. Andrews Bay changed to Orchid Cove at Panama City
- Initial Certification Training Curriculum for Long-Term Care Ombudsman Programs Module 6-Facility Visits has been updated

### **NEW BUSINESS**

- Quarterly Visits
- Continuing Yearly Training

### **PUBLIC COMMENTS** (limited to 5 minutes each)

- No Public Present

### **ADJOURNMENT**

- Meeting adjourned at [ 2:01 PM ]

### **CLOSED SESSIONS**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 2:01 p.m.
- Closed Session Statement given by:
- Adjourned at 2:30 p.m.