



Michael Phillips
State Ombudsman

MEETING MINUTES

Panhandle

Panhandle Ombudsman

11/17/2021

DEP “Douglas” Building 3900 Commonwealth Blvd. Tallahassee, Florida

OMBUDSMAN PROGRAM REPRESENTATIVES			
MARSHALL KAPP	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
ANNIE FLOWERS	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Click here to enter text.	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
DAVID PARGMAN	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
PHYLLIS SIMMONS	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
PATRICIA SCHRIEFER on call	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Deborah Gerrell, DOM	Present <input checked="" type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
LORI BERNDT, ROM	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
MICHAEL PHILLIPS, SO	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>
Click here to enter text.	Present <input type="checkbox"/>	Click here to enter text.	Present <input type="checkbox"/>

GUEST(S)
Doug Gorton, Linda Cinque (Ombudsmen in Training)

OPEN SESSION

- Called to order at 1:09 Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No
Given by Marshall Kapp

UPDATES/REPORTS

- Council Chair – Alternate Marshall Kapp
 - Approved Minutes for May 19, 2021, and August 18, 2021.
 - Marshall gave briefing on October Training Conference.
 - New Facility Lists were given for Panhandle area.
 - Discussed New CMS Visitation requirements for facilities.
 - Discussed sending out link for Conference Training.

- District Ombudsman Manager Deborah Gerrell
 - Discussed Facility Report



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

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- Discussed starting 2022 Assessments in January 2022.
- Reminded Ombudsmen on completing Continuing Education hours, next year hours needed will be 18.
- Discussed Volunteer recruitment by looking for events taking place and attending.
- Discussed 2 new Volunteer applications, interviews will be set.
- Discussed October Training and the benefits for attending.
- Discussed Monthly Activity Report and Turning them in each month.
- Discussed delivering New NH, ALF, and AFCH Activity books to facilities.

- State Council Representative Marshall Kapp
 - Briefed on State Council meeting Held in October 2021.
 - State Legislative Committee still getting organized. Will update later
- Agency Representative(s)
None.

TRAINING

- Discussed Notes for Cases
- Discussed Travel Reimbursement Forms.

ANNOUNCEMENTS

- Doug and Linda new Ombudsman in Training are ready to do required Assessments and Cases.

NEW BUSINESS

- **Send Link for Training Conference to Ombudsman.**
- **Send Form speech out for speaking to Senator's.**

PUBLIC COMMENTS

- No Public in attendance at this meeting.

ADJOURNMENT

- Open Session adjourned at 1:54

Next Meeting is August 18, 2021, at **DEP "Douglas" Building 3900 Commonwealth Blvd. Tallahassee, Florida 1:00 to 2:30**

CLOSED SESSION (Next Public Meeting will be Wednesday, February 16, 2022) at DEP "Douglas" Building



FLORIDA OMBUDSMAN PROGRAM

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3900 Commonwealth Blvd. Tallahassee, Florida 1:00 to 2:30

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 1:54
- Closed Session Statement
- Adjourned at 2:235