# FLORIDA <br> OMBUDSMAN PROGRAM 

## ADVOCATING FOR QUALITY LONG-TERM CARE

## MEETING MINUTES <br> PANHANDLE COUNCIL

DISTRICT 2
8/16/2023
1:00 pm EST
Location: The Carr Bldg. RM 170, 3800 Commonwealth Blvd., Tallahassee, Florida 32303

| OMBUDSMAN PROGRAM REPRESENTATIVES |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :---: | :---: |
|  |  |  |  |  |  |
| Deborah Gerrell, District Ombudsman <br> Manager | Present $\boxtimes$ | Martha "Ann" Wakefield | Present $\boxtimes$ |  |  |
| Cristina White, Quality Control Analyst | Present $\boxtimes$ | Nell Straunburg | Present $\boxtimes$ |  |  |
| Marshall Kapp, State Representative | Present $\square$ | Richard Gordon | Present $\square$ |  |  |
| Patricia Schriefer, Council Chair | Present $\square$ | Phyllis Simmons | Present $\boxtimes$ |  |  |
| Annie Flowers | Present $\boxtimes$ | John Sample | Present $\square$ |  |  |
| Carol Smith | Present $\boxtimes$ | Linda Cinque | Present $\square$ |  |  |
| Dr. David Pargman | Present $\boxtimes$ |  |  |  |  |
| Douglas Gorton | Present $\boxtimes$ |  |  |  |  |
| GUEST(S) |  |  |  |  |  |
|  |  |  |  |  |  |

## OPEN SESSION

- Called to order at 1:26 PM

Quorum Established: $\boxtimes$ Yes $\square N$

- Open Session Statement

Minutes Approved: $\boxtimes$ Yes $\square$No Given by: Deborah Gerrell

## UPDATES/REPORTS

- District Ombudsman Manager Deborah Gerrell
- Attendance via roll call
- Open Session Statement


## - Quality Control Analyst Cristina White

- Ombudsman Individual Facility Logs for Assessments and Visits
- Updated Facility Report and Changes


## TRAINING

- Can a Nursing Home Force a Resident's Family and Friend's to Pay the Bill?
- Continued Education CE Credits


## ANNOUNCEMENTS

- Happy Birthday Doug Gorton \& Nell Stranburg
- Training and Recruitment Update
- All Staff Training in Orlando September 25-27th


## NEW BUSINESS

- Completion of Facility Assessments
- Continued Training
- AHCA and APS Speakers


## PUBLIC COMMENTS

- None


## ADJOURNMENT

- Open session adjourned at 2:00 p.m.


## CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Closed session adjourned at 2:23 pm


## NEXT MEETING

The next open monthly meeting is scheduled as follows:
Date: 11/15/2023 Time: 1:00 PM - 2:30 PM
Location: The Douglas Bldg. RM 137, 3900 Commonwealth Blvd., Tallahassee, Florida 32303

