

MEETING MINUTES
[PANHANDLE COUNCIL]
[DISTRICT 02]
8/21/2024

[The Carr Bldg. RM 170, 3800 Commonwealth Blvd., Tallahassee, Florida 32303]

OMBUDSMAN PROGRAM REPRESENTATIVES			
Annie Flowers	Present <input checked="" type="checkbox"/>	Martha Ann Wakefield	Present <input type="checkbox"/>
Dr. David Pargman	Present <input type="checkbox"/>	Nell Stranburg	Present <input checked="" type="checkbox"/>
Deborah Gerrell	Present <input checked="" type="checkbox"/>	Patricia Schierfer	Present <input type="checkbox"/>
Doug Gorton	Present <input checked="" type="checkbox"/>	Phyllis Simmons	Present <input checked="" type="checkbox"/>
Carol Smith	Present <input type="checkbox"/>	Richard Gordon	Present <input type="checkbox"/>
Deanna Eftoda (OIT)	Present <input type="checkbox"/>	Sharon Jacobs	Present <input type="checkbox"/>
Linda Cinque	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
Marshall Kapp	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>

GUEST(S)

OPEN SESSION

- Called to order at 1:07 PM Quorum Established: Yes No
 - Closed Session Statement Minutes Approved: Yes No
- Opening Statement Given by: Doug Gorton

UPDATES/REPORTS

- Welcomed Ombudsman
- Marshall Kapp gave updates for the State Council
- Update on RTZ Program will start with getting Ombudsman live on database
- Possibility of using a Temp Service to help with data input.
- Social Media Event for New Volunteers in progress

TRAINING

- New Routine Access Visit Form and Stages of a Complaint

ANNOUNCEMENTS

- No candidates for OPS Quality Control Analyst Position, will be readvertised.

NEW BUSINESS

- Continue to complete Monthly Routine Visits for Nursing Homes and Quarterly Routine Visits for Assisted Living and Adulf Family Care Homes.

- Contact DOM if you would like to start using RTZ so that username and temporary password can be sent out.

PUBLIC COMMENTS

- No Public Attended.

ADJOURNMENT

- Open Session adjourned at 2:45 PM

CLOSED SESSION

This portion of the Meeting is confidential and closed to the public. See 400.0077(2), F.S.

- Called to order at 2:31 PM
- Closed Session Statement given by: Doug Gorton
- Adjourned at 2:45 PM