MEETING MINUTES
PANHANDLE COUNCIL
DISTRICT 2
2/16/2022
Location: DEP “Douglas” Building 3900 Commonwealth Blvd. Tallahassee, Florida

<table>
<thead>
<tr>
<th>OMBUDSMAN PROGRAM REPRESENTATIVES</th>
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<tbody>
<tr>
<td>Casey Avellone</td>
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<td>Annie Flowers</td>
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<td>Marshall Kapp, State Representative</td>
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<td>Dr. David Pargman</td>
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<td>Patricia Schrier, Council Chair</td>
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<td>Phyllis Simmons</td>
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<td>Lori Berndt, Regional Ombudsman Manager</td>
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<td>Deborah Gerrell, District Ombudsman Manager</td>
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GUEST(S)

OPEN SESSION
- Called to order at 1:07 PM
- Quorum Established: ☒ Yes ☐ No
- Open Session Statement
- Minutes Approved: ☒ Yes ☐ No (11/17/2021)

UPDATES/REPORTS
- **Council Chair Patricia Schriefer**
  - Attendance via roll call
  - Approval of November 17, 2021 minutes
  - Election for State Council Representative-Marshall Kapp unanimously elected for second term
  - Encouraged Ombudsmen to discuss challenging cases during closed session to share ideas and suggestions

- **Regional Ombudsman Manager Lori Berndt**
  - Happy Birthday wishes for Linda Cinque and Patty Schriefer
  - Possible interview soon for a new Ombudsman and Administrative Assistant
  - Welcomed Martha “Ann” Wakefield who is returning to the program
  - Discussed cases/assessments needed for O.I.T. and encourage Ombudsmen to call O.I.T. for training
- Reminded Ombudsmen to return tablets. Dr. Pargman suggested the District Manager put a reminder in the monthly meeting email
- Discussed assessments for 2021-2022 and assistance with unassigned facilities
- 25 Common Nursing Home Complaints (recently updated) passed out. Ms. Schriefer suggested every Ombudsmen review the book and will discuss certain complaints for an upcoming training
- Thanked Ombudsmen for remaining with the program

**State Council Representative Marshall Kapp**
- Discussed latest bills LTCOP is tracking
- Reminded Ombudsmen next state council meeting March 16, 2022, at 10:00 a.m. via TEAMS and teleconference
- Last Legislative workgroup meeting was February 3, 2022 and next meeting is March 14, 2022
- Discussed SB 1724 and the similar Federal Essential Caregiver Bill
- Advocacy workgroup will meet February 24, 2022

**TRAINING**
- None

**ANNOUNCEMENTS**
- None

**NEW BUSINESS**
- None

**PUBLIC COMMENTS**
- None

**ADJOURNMENT**
- Open session adjourned at 1:25 p.m.

**CLOSED SESSION**
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
- Called to order at 1:29 p.m.
- Closed Session Statement
- Adjourned at 2:16 p.m.