



Michael Phillips
State Ombudsman

MEETING MINUTES

PANHANDLE COUNCIL

DISTRICT 2

2/16/2022

Location: DEP “Douglas” Building 3900 Commonwealth Blvd. Tallahassee, Florida

OMBUDSMAN PROGRAM REPRESENTATIVES			
Casey Avellone	Present <input type="checkbox"/>	Linda Cinque, O.I.T.	Present <input type="checkbox"/>
Annie Flowers	Present <input checked="" type="checkbox"/>	Doug Gorton, O.I.T.	Present <input checked="" type="checkbox"/>
Marshall Kapp, State Representative	Present <input checked="" type="checkbox"/>	Carol Smith, O.I.T.	Present <input checked="" type="checkbox"/>
Dr. David Pargman	Present <input checked="" type="checkbox"/>	Martha “Ann” Wakefield O.I.T.	Present <input checked="" type="checkbox"/>
Patricia Schriefer, Council Chair	Present <input checked="" type="checkbox"/>		
Phyllis Simmons	Present <input checked="" type="checkbox"/>		
Lori Berndt, Regional Ombudsman Manager	Present <input checked="" type="checkbox"/>		
Deborah Gerrell, District Ombudsman Manager	Present <input type="checkbox"/>		
GUEST(S)			

OPEN SESSION

- Called to order at 1:07 PM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No (11/17/2021)

UPDATES/REPORTS

▪ **Council Chair Patricia Schriefer**

- Attendance via roll call
- Approval of November 17, 2021 minutes
- Election for State Council Representative-Marshall Kapp unanimously elected for second term
- Encouraged Ombudsmen to discuss challenging cases during closed session to share ideas and suggestions

▪ **Regional Ombudsman Manager Lori Berndt**

- Happy Birthday wishes for Linda Cinque and Patty Schriefer
- Possible interview soon for a new Ombudsman and Administrative Assistant
- Welcomed Martha “Ann” Wakefield who is returning to the program
- Discussed cases/assessments needed for O.I.T. and encourage Ombudsmen to call O.I.T. for training



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- Reminded Ombudsmen to return tablets. Dr. Pargman suggested the District Manager put a reminder in the monthly meeting email
- Discussed assessments for 2021-2022 and assistance with unassigned facilities
- 25 Common Nursing Home Complaints (recently updated) passed out. Ms. Schriefer suggested every Ombudsmen review the book and will discuss certain complaints for an upcoming training
- Thanked Ombudsmen for remaining with the program

▪ **State Council Representative Marshall Kapp**

- Discussed latest bills LTCOP is tracking
- Reminded Ombudsmen next state council meeting March 16, 2022, at 10:00 a.m. via TEAMS and teleconference
- Last Legislative workgroup meeting was February 3, 2022 and next meeting is March 14, 2022
- Discussed SB 1724 and the similar Federal Essential Caregiver Bill
- Advocacy workgroup will meet February 24, 2022

TRAINING

- None

ANNOUNCEMENTS

- None

NEW BUSINESS

- None

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open session adjourned at 1:25 p.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 1:29 p.m.
- Closed Session Statement
- Adjourned at 2:16 p.m.