MEETING MINUTES
PANHANDLE DISTRICT
PANHANDLE COUNCIL MEETING
5/19/2021
CONFERENCE CALL

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
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<tr>
<td>David Pargman, Ph.D.</td>
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<td>Phyllis Simmons</td>
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<td>Patricia Schriefer</td>
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<td>Carol Smith, OMB in Training</td>
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<td>Daniela Wellner</td>
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<td>Deborah Gerrell, DOM</td>
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<td>Annie Flowers</td>
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<td>Lori Berndt, ROM</td>
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<td>Marshall Kapp</td>
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GUEST(S)

N/A

OPEN SESSION

- Called to order at 1:04
- Quorum Established: ☐ Yes ☒ No
- Open Session Statement
- Minutes Approved: ☐ Yes ☒ No (2/17/2021)

UPDATES/REPORTS

- **Council Chair:** Marshall Kapp alt for Patricia Schriefer
  - Discussed Ombudsman Training.
  - Florida Ombudsman Training trip moved to October 2021.

- **District Ombudsman Manager:** Deborah Gerrell
  - Encouraged Ombudsman to finish Continuing Education
  - Update on recruitment.
    - 1 New Ombudsman needs Complaint Training.
    - 2 interviews scheduled for potential Ombudsman.
    - Discussed training on tablets at our June meeting.

- **State Council Representative:** Marshall Kapp
  - State Council to meet June 2, 2021.
  - All Committees will have met, and updates will be reported.

- **Agency Representative(s):** N/A
TRAINING: Deborah Gerrell
  o Discussed Guardianship .5

ANNOUNCEMENTS: Deborah Gerrell – Lori Berndt, ROM
  ▪ Panhandle District Ombudsman Council Meetings will resume in person starting with June 16, 2021 meeting.
    o Place: Department of Environmental Protection
      Douglas Building (Gold Building) Conference Rm. 137
      3800 Commonwealth Blvd.
      Tallahassee, FL 32303
    o Website to be updated with dates, place, and time.
    o ROM stated amplifiers are in and will be distributed at the June 16th meeting.
    o ROM asked that Travel be submitted as soon as possible by June 1, 2021.

NEW BUSINESS
  o Discussed Assessments that need to be completed.

PUBLIC COMMENTS
  ▪ No Public on call.

ADJOURNMENT
  ▪ Open Session adjourned at 1:32 P.M.

CLOSED SESSION
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
  ▪ Called to order at 1:32
  ▪ Closed Session Statement – Marshall Kapp
  ▪ Adjourned at 1:44 P.M.