



Michael Phillips  
State Ombudsman

**MEETING MINUTES  
PANHANDLE DISTRICT  
PANHANDLE COUNCIL MEETING  
5/19/2021  
CONFERENCE CALL**

OMBUDSMAN PROGRAM REPRESENTATIVES			
David Pargman, Ph.D.	Present <input checked="" type="checkbox"/>	Phyllis Simmons	Present <input type="checkbox"/>
Patricia Schriefer,	Present <input type="checkbox"/>	Carol Smith, OMB in Training	Present <input checked="" type="checkbox"/>
Daniela Wellner	Present <input type="checkbox"/>	Deborah Gerrell, DOM	Present <input checked="" type="checkbox"/>
Annie Flowers	Present <input checked="" type="checkbox"/>	Lori Berndt, ROM	Present <input checked="" type="checkbox"/>
Marshall Kapp	Present <input checked="" type="checkbox"/>		

GUEST(S)
N/A

**OPEN SESSION**

- Called to order at 1:04                      Quorum Established:     Yes     No
- Open Session Statement                      Minutes Approved:     Yes     No **(2/17/2021)**

**UPDATES/REPORTS**

- Council Chair: Marshall Kapp alt for Patricia Schriefer
  - o Discussed Ombudsman Training.
  - o Florida Ombudsman Training trip moved to October 2021.
  
- District Ombudsman Manager: Deborah Gerrell
  - o Encouraged Ombudsman to finish Continuing Education
  - o Update on recruitment.
    - 1 New Ombudsman needs Complaint Training.
    - 2 interviews scheduled for potential Ombudsman.
    - Discussed training on tablets at our June meeting.
  
- State Council Representative: Marshall Kapp
  - o State Council to meet June 2, 2021.
  - o All Committees will have met, and updates will be reported.
  
- Agency Representative(s): N/A



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**TRAINING:** Deborah Gerrell

- Discussed Guardianship .5

**ANNOUNCEMENTS:** Deborah Gerrell – Lori Berndt, ROM

- Panhandle District Ombudsman Council Meetings will resume in person starting with June 16, 2021 meeting.
  - Place: Department of Environmental Protection  
Douglas Building (Gold Building) Conference Rm. 137  
3800 Commonwealth Blvd.  
Tallahassee, FL 32303
  - Website to be updated with dates, place, and time.
  - ROM stated amplifiers are in and will be distributed at the June 16<sup>th</sup> meeting.
  - ROM asked that Travel be submitted as soon as possible by June 1, 2021.

**NEW BUSINESS**

- Discussed Assessments that need to be completed.

**PUBLIC COMMENTS**

- No Public on call.

**ADJOURNMENT**

- Open Session adjourned at 1:32 P.M.

**CLOSED SESSION**

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 1:32
- Closed Session Statement – Marshall Kapp
- Adjourned at 1:44 P.M.