



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

Michael Phillips
State Ombudsman

MEETING MINUTES West Coast District Pasco and North Pinellas Council 5/19/2021 Conference Call

OMBUDSMAN PROGRAM REPRESENTATIVES			
Marilyn Blauer	Present <input type="checkbox"/>	Philip Lachapelle	Present <input checked="" type="checkbox"/>
Lee Ann Carr	Present <input type="checkbox"/>	Terry Lonczak, Advocacy WG	Present <input type="checkbox"/>
Michael Coleman	Present <input checked="" type="checkbox"/>	Susan Rodman	Present <input type="checkbox"/>
Kevin Cronin, Council Chair, Advocacy WG	Present <input checked="" type="checkbox"/>	Bob Ruggiero	Present <input type="checkbox"/>
Pauline Crum	Present <input type="checkbox"/>	Annette McComas, ROM	Present <input checked="" type="checkbox"/>
Lorraine Domanski, Mentor	Present <input type="checkbox"/>	Charles Bellows, DOM	Present <input type="checkbox"/>
Jane Horowitz, Advocacy WG	Present <input checked="" type="checkbox"/>	Bernie Hackett, Administrative Secretary	Present <input type="checkbox"/>

OPEN SESSION

- Called to order at 10:00am Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No

UPDATES/REPORTS

- Council Chair, Kevin Cronin
 - Approval of the 02/17/21 minutes will be discussed at the 8/18/21 council meeting as there is no quorum.
 - Council Membership is at 11; 1 volunteer in field and remote training. Requested each ombudsman reach out to their local community partners to assist in locating volunteers.
 - Council meeting information was distributed via email prior to the meeting.
 - Requested ombudsmen submit Ombudsman Activity Report, travel reimbursement, and days of availability by mail or email.
 - The Quarterly Ombudsman Summary report, including training hours, will be sent out next week via email.
 - Requested ombudsmen think about how to present our individual work as a volunteer more accessible to the council.
 - Suggested the ombudsmen use the Claris Tablets to attend more resident council meetings when they cannot be attended in person.
 - Chair is working on descriptive data as a district that will be distributed via email that will show national, statewide and district changes in volunteer numbers over time. Nationally and statewide the number of volunteers has been declining. Our district has declined but at a slower rate than national and state. Michael Coleman, ombudsman, stated the decline is the same in other volunteer areas.
- State Council Representative Annette Perry (ROM) for Jane Spencer
 - The next Advocacy Committee meeting is scheduled for May 27, 2021, Annette Perry (ROM) will attend since Jane Spencer is on leave of absence and provide a report for the next District Council meeting. Next State Council meeting is scheduled for 6/2/21 at 10:00am.



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- District Ombudsman Manager, Annette Perry (ROM) for Charles Bellows
 - Requested ombudsman review their Ombudsman Summary report when received. Report discrepancies to the district office.
 - Commended ombudsmen on submitting cases on a timely basis.
 - Continue efforts to conduct face to face visits at facilities. Requested ombudsmen to adhere to established facility and program infection control and safety protocols.
 - The Suncoast Center provided training on Sexual Assaults at the Quality Assurance (QA) training in April. QA sessions are conducted via Microsoft Teams meeting on the 4th Thursday of every month at 10:00am.
 - Facility Communication meeting with other agencies is held on the 2nd Tuesday of the month. If you have questions, submit them to the LTCOP office by the Thursday before the meeting.
 - Starting on 06/16/2021 all council meetings will be in person.

- Advocacy Workgroup Report, Kevin Cronin
 - Reviewed goals and activity of the Advocacy Workgroup. No motions were made as there was not a quorum.

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 10:59am.