



MEETING MINUTES

PASCO COUNCIL

NORTH CENTRAL DISTRICT

11/6/2025

10:00 PM EDT

Location: Pasco County Senior Services Center, 6801 Wisteria Loop, Land O'Lakes, FL 34638

COUNCIL MEMBERS			
Traci Knechtges	Present <input type="checkbox"/>	Phil Lachapelle	Present <input checked="" type="checkbox"/>
Terry Lonczak	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
NAME	TITLE		
Stephan Adelson	District Ombudsman Manager		Present <input checked="" type="checkbox"/>
Cindy Johnston	Quality Control Analyst		Present <input checked="" type="checkbox"/>
Teri Sinclair	Quality Control Analyst		Present <input checked="" type="checkbox"/>
GUEST NAME		ORGANIZATION	
William Scott		DCF/APS representative	
Liana Singh		DCF/APS representative	
Doug Thomas		DCF/APS representative	

OPEN SESSION

- Called to order at 10:00 a.m. Quorum Established: ☒ Yes ☐ No
- Open Session Statement Minutes Approved: ☒ Yes ☐ No (2/6/25, 5/1/25, 8/7/25)

UPDATES/REPORTS

- Council Chair Phil Lachapelle
 - Attendance via roll call
 - January 8, 2026 is the date for the monthly council meeting since January 1 is New Year's Day
- District Ombudsman Manager Stephan Adelson
 - GetCare update/discussion
 - Discussed grievance process
 - Discussed DOM/OPS position vacancies
- State Council Rep Terry Lonczak
 - Discussed October meeting
 - Increase funding for OPS/full-time staff
 - New transfer & discharge database
 - Government shutdown may affect mileage reimbursement

ANNOUNCEMENTS

- None

NEW BUSINESS

- None

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 10:45 a.m.

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 11:00 a.m.
- Closed Session Statement
- Adjourned at 12:15 p.m.