



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

Terri Cantrell
State Ombudsman

**MEETING MINUTES
WEST COAST DISTRICT
MID AND S. PINELLAS COUNCIL OPEN SESSION MINUTES
08/10/2023
11351 ULMERTON RD, LARGO FL 33778**

OMBUDSMAN PROGRAM REPRESENTATIVES			
ZANETA BATKO	Present <input checked="" type="checkbox"/>	DEANNA THOMPSON	Present <input type="checkbox"/>
KATHLEEN HALL – Council Chair	Present <input checked="" type="checkbox"/>	RICHARD BOORMAN	Present <input type="checkbox"/>
CAROL WEIDEMAN	Present <input type="checkbox"/>	ALAN SHERMAN	Present <input checked="" type="checkbox"/>
DARLENE WESTBERG	Present <input type="checkbox"/>	MARY STEIN	Present <input checked="" type="checkbox"/>
ELISE HAZZARD – ready for certification <i>(online)</i>	Present <input checked="" type="checkbox"/>	PAMELA MORRILL – Vice Chair	Present <input type="checkbox"/>
MIKE CAIN – ready for certification	Present <input type="checkbox"/>	KEVIN CRONIN – re-instated	Present <input type="checkbox"/>
JANE HOROWITZ – State Council Rep.	Present <input checked="" type="checkbox"/>	SUSAN RODMAN (LOA)	Present <input type="checkbox"/>
SONNY SIXKILLER – in training	Present <input type="checkbox"/>		
JUDY CARLSON, WEST COAST DISTRICT MGR	Present <input type="checkbox"/>	WANDA ODOM - OPS/ PT Staff	Present <input checked="" type="checkbox"/>
DEBBIE SITKOWSKI, ADM. ASSIST	Present <input checked="" type="checkbox"/>		
GUEST(S)			

Council Training 12:00 PM Guest Speaker – Trudy Beeler – Empath Health Suncoast Hospice

OPEN Meeting: CHAIR – Kathleen Hall Vice Chair – Pam Morrill

- Called to order at *1:07 pm* Quorum Established: Yes No
- OPEN Session Statement Minutes Approved: Yes No
- ❖ Introduction – Each person please state your name, title, and how long you’ve been an Ombudsman

Kathleen Hall – Chair Report Council Membership:

13 certified Ombudsman, 1 Re-Instated, 1 LOA; plus 2 ready to be certified (training done) and 1 in training

Ombudsman Re-instated: Kevin Cronin – Welcome back Kevin!

Birthdays: Kathleen Hall 8/6, Richard Boorman 8/25 Anniversary: None



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State Council Representative: Jane Horowitz (Moved from D7 to D6)

DOM REPORT - Judy Carlson – FMLA (Debbie Sitkowski)

Updates Re: Program changes – Per the State Ombudsman, Terri Cantrell, the two districts that this office handles, is being re-districted. As of 8/1/23, District 7 (Pasco Co.) facilities have now been re-districted to the North Central District office managed by Dennis Yonce, DOM. The Ombudsmen from District 7, that were considered Northern Pinellas County, are now part of District 6. Therefore, we now support facilities only in Pinellas County. This means that we have more facilities to support, but we are gaining four Ombudsmen from what was District 7 (No. Pinellas & Pasco Co). Let's welcome Jane Horowitz, Susan Rodman (LOA), Mike Cain (ready to be certified) and Sonny Sixkiller (in training) to our district.

Stats regarding the program changes (Jane H will cover in her state council report):

- ✓ OLD Region (D7 No Pinellas / Pasco): **161** total facilities **prior** to the change – **10** AFCHs, **109** ALFs, **42** NHs
- NEW Region (D7 Pasco only): **72** total facilities **after** the change – **6** AFCHs, **48** ALFs, **18** NHs
- ✓ OLD Region (D6 Mid & So. Pinellas): **140** total facilities **prior** to the change – **7** AFCHs, **89** ALFs, **44** NHs
- NEW Region (D6 Pinellas only): **229** total facilities **after** the change – **11** AFCHs, **150** ALFs, **68** NHs

Informal Survey:

Ombudsman feedback gathered about computer and internet access?

West Coast Region stats:

Assessments completed so far in District 6 is **67** and **27** from the Pinellas Co. facilities we are incorporating from the re-district change of D7. Please try to complete the assessment at the facilities to which you are assigned! Also, see the updated list of facilities not yet assessed being circulated and sign-up for one or two you are willing to do. Kudos to anyone who completes assessments at the unassigned facilities!

Open Cases: 11. Please see the current list of OPEN cases. Please remember if there are any that are over 90 days old, please advise if an extension is needed. Otherwise, try to return them sooner than later to the office. Thank you.

Resident Rights Month: You may want to begin promoting residents' rights month within their facilities. This year's theme is Amplify Our Voices. You can find promotional items on the NORC website.

Staff Training: Staff training end of AUGUST (8/28 through 8/31). Updates/Changes in policies and procedures will be discussed at September council meeting.



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New Business:

Old Business:

CASE Discussions: Ombudsmen, if you have cases you would like to discuss, we will have a quick closed meeting to follow this meeting. If there are no further questions/comments, this concludes our OPEN meeting. Thank you, guests, for attending.

Meeting Adjourned @ ~~2:30~~ pm 1:45 pm

**Next Meeting –Closed - September 14th. Training on Policy and Procedure
Program Changes.**

