



Terri Cantrell
State Ombudsman

**MEETING MINUTES
WEST COAST DISTRICT (6)
PINELLAS COUNCIL**

11/13/2025 ULMERTON RD, LARGO FL 33778

| OMBUDSMAN PROGRAM REPRESENTATIVES | | | |
|--|-------------------------------------|-------------------------|----------------------------------|
| Jane Horowitz - State Rep | Present x | Christine Sproule - LOA | Present |
| Kathleen Hall - LOA | Present | Kathy Hefele | Present x |
| Susan Rodman | Present <input type="checkbox"/> | Olympia Morris | Present |
| Carol Weideman | Present x | Maria Rossi - LOA | Present <input type="checkbox"/> |
| Mary Stein | Present x | | Present |
| Brent Dawkins | Present x | | Present <input type="checkbox"/> |
| Della Eversole | Present x | | Present <input type="checkbox"/> |
| | Present <input type="checkbox"/> | | |
| Tina Rouissiya – Field OMB | Present x | | Present |
| Judy Carlson, District Manager | Present x | | |
| GUEST(S) | | | |
| Kathy Schultz - APS | Present <input type="checkbox"/> | | Present |
| Tammy Turner - APS | Present <input type="checkbox"/> | | |

Training 12:00 PM - Bill DiMarco - Anti Pesto Bug Killers

OPEN MEETING 1 PM

CHAIR –

Called to order at 1:10

▪ Session Statement

Vice Chair –

Quorum Established: Yes X No

Minutes Approved: Yes X No

STATE REPRESENTATIVE: Jane Horowitz - Watch List

DOM REPORT – Announcements, Reminders & Updates:

No Volunteer Anniversaries this month. Belated Happy Birthday to Carol!

JOB Posting: We have not yet found a good candidate for the OPS position. The position is currently posted, so if anyone knows anyone looking for a challenging low paid, essentially PT position with



medical benefits only. Please send them to the Florida Jobs Website or the DOEA website.

APS- Holiday Project - Letter in your folders. Gifts will need to be brought by the December 11th meeting. If you wish to participate, please let me know and we will connect you with a *wish list!*

Fiscal Year Closeout: CASES: We have **11 cases with open dates of August and Sept.** These cases should be resolved/closed as soon as possible. Also, any **other data entries** from last fiscal year (**Prior to October 1st, 2025**) need to be entered. If you have something that needs to be entered into the system and need help, please pass it on to us and we will do it!

Extra visits: If anyone has some extra time and the desire to visit additional facilities, please let us know! We could use your help!

Next Year Meeting Dates and Time: A suggestion has been brought forward to change the meeting time to morning: 10:30am to 1:00 pm. Discussion and vote!

The Volunteer Newsletter The LTCOP Newsletter, The Sunshine Advocates was sent out on Monday 11/10/25. Let me know if you have questions or any issues.

- **Volunteer portal: In development to streamline access to GetCare, email, and resources.**
- **Training Tuesdays: Bi-weekly sessions to answer staff and volunteer questions, eventually transitioning to monthly.**

GetCare: An email, GetCareHelp@elderaffairs.org, was created to assist volunteers, if they have Get Care issues or glitches that the DOM was not able to answer. It will be answered by Ed Wynn in IT, Diandra, and JoAnn, Deputy State Ombudsman.

December is the end of the 1st Quarter. Please try to visit your ALF's and AFCHs as well as your SNFs.

OPEN MEETING: Adjourned:

OMB Discussion