



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

Terri Cantrell
State Ombudsman

**MEETING MINUTES
WEST COAST DISTRICT
MID AND S. PINELLAS COUNCIL OPEN SESSION MINUTES
02/09/2023**

11351 ULMERTON RD, LARGO FL 33778

OMBUDSMAN PROGRAM REPRESENTATIVES			
ZANETA BATKO	Present <input checked="" type="checkbox"/>	DEANNA THOMPSON	Present <input checked="" type="checkbox"/>
DONNA COTTONE	Present <input type="checkbox"/>	CYNDI FLOYD	Present <input checked="" type="checkbox"/>
KATHLEEN HALL	Present <input checked="" type="checkbox"/>	ALAN SHERMAN	Present <input checked="" type="checkbox"/>
WANDA ODOM - OPS/ PT Staff	Present <input checked="" type="checkbox"/>	MARY STEIN	Present <input checked="" type="checkbox"/>
DARLENE WESTBERG	Present <input checked="" type="checkbox"/>	PAMELA MORRILL	Present <input checked="" type="checkbox"/>
CAROL WEIDEMAN	Present <input checked="" type="checkbox"/>		
RICHARD BOORMAN – IN TRAINING	Present <input checked="" type="checkbox"/>	<i>Elise Hazzard - OMB train. ✓ on line</i>	
	Present <input type="checkbox"/>		
JUDY CARLSON, WEST COAST DISTRICT MGR	Present <input checked="" type="checkbox"/>		
DEBBIE SITKOWSKI, ADM. ASSIST - OMB-in-training	Present <input checked="" type="checkbox"/>		
GUEST(S)			

Council Training 12:00PM - Guest Speaker, Leslie Douglas, Social Services Director – Tierra Pines SNF

OPEN SESSION: CHAIR – Kathleen Hall **Vice Chair – Pam Morrill**

- Called to order at 1:00 pm
 - OPEN Session Statement
- Quorum Established: Yes No
 November Minutes Approved: Yes No

INTRODUCTIONS of ALL PRESENT:

Kathleen Hall – Chair Report

Adjourned @ 2:07 PM

Council Membership:

- District 6: Mary Bruels and Annette McComas both resigned in January. We now have 10 CERTIFIED Ombudsman; 1 volunteer is away until the 16th; Congratulations to Deanna who has completed her field training. We expect her certification any day; volunteer trainees, Debbie and Richard are close to completing their field training, and 2 new volunteers will begin classroom training this month: Welcome to Elise and Philip.
- Three Birthdays this month: Zaneta and Pam both were born February 1st, and today is Cyndi's Birthday



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- ✓ Ombudsman Anniversaries: Mary Stein - 5 years; Wanda Odom – 1 year; Kathy Hall – 4 years Pins and Certificates awarded.
- ✓ **State Council Representative:** position is vacant for District 6 - The job description can be found in your folders. Please speak to Judy should you have any questions or interest. A State Council virtual TEAMS meeting is planned for February 24th. Until a District 6 representative is selected, Jane Horowitz or DOM will update.
- ✓ **Recruitment Update:** Audra Peoples – Staff Director based in Tallahassee will provide an update on the state's efforts with recruitment of new volunteers.

DOM REPORT - Judy Carlson

- ✓ Request notification of planned absences – please submit dates you will be away or unavailable so we can put them on the Volunteer calendar. Email or phone call works fine to let us know.
- ✓ An Ombudsman Education Conference is being planned for the end of April to be held in the Tampa/St. Petersburg area. We still do not have any firm dates. Last meeting, I mentioned that Tallahassee was considering holding a combined meeting with Tampa and our two districts for quest speaker Chris Mulroney, presenting the Florida Pioneer Network project. This is now planned as one of the speakers at the Educational Conference. Our March 9th meeting will be held here, as usual, with Guest Speaker, Shantina Hardie, Supervisor for the Agency for Health Care Administration. ~ ALFS
- ✓ Facility Communication Meeting is held the 2nd Tuesday of the month. If you have questions or concerns with your facilities that you would like AHCA or APS to know about, submit them to Judy as soon as possible.
- ✓ Ombudsman of the Year Nomination forms in folders; please submit to the office asap.
- ✓ Included in your folders is an article that was printed in the AARP News Bulletin in Jan. Also, please find the questions Tallahassee requested the volunteers complete regarding being a volunteer. We have not had any response from District 6 volunteers from the email sent in late January, so thought a hard copy might inspire you to participate. We would also like a recent picture of all volunteers.
- ✓ Reminder to submit cases as soon as possible after closing/exiting with facility and complainant/resident.
- ✓ Facility Assignments – please find the list of facilities to which you are currently assigned in your folders. Please see me to make any adjustments.

OPEN MEETING ADJOURNMENT @

CLOSED SESSION: Case Discussions