



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

Terri Cantrell
State Ombudsman

**MEETING MINUTES
WEST COAST DISTRICT
MID AND S. PINELLAS COUNCIL OPEN SESSION MINUTES
11/09/2023
11351 ULMERTON RD, LARGO FL 33778**

OMBUDSMAN PROGRAM REPRESENTATIVES			
KATHLEEN HALL – Council Chair	Present <input checked="" type="checkbox"/>	DEANNA THOMPSON	Present <input checked="" type="checkbox"/>
Jane Horowitz - State Rep	Present <input checked="" type="checkbox"/>	ALAN SHERMAN	Present <input type="checkbox"/>
Vacant - Vice Chair	Present <input type="checkbox"/>	RICHARD BOORMAN	Present <input checked="" type="checkbox"/>
DARLENE WESTBERG	Present <input checked="" type="checkbox"/>	MARY STEIN	Present <input checked="" type="checkbox"/>
ELISE HAZZARD	Present <input type="checkbox"/>	CAROL WEIDEMAN	Present <input checked="" type="checkbox"/>
Sonny Sixkiller - OIT	Present <input checked="" type="checkbox"/>	Mike Cain	Present <input checked="" type="checkbox"/>
Kevin Cronin	Present <input type="checkbox"/>	ZANETA BATKO	Present <input checked="" type="checkbox"/>
Linda Fagan - OIT	Present <input checked="" type="checkbox"/>	Irene Campbell - OIT	Present <input type="checkbox"/>
Barbara (Bobbi) Christian - OIT	Present <input type="checkbox"/>		Present <input type="checkbox"/>
Christine Sproule - OIT	Present <input checked="" type="checkbox"/>	Sullivan Maciag- OIT	Present <input type="checkbox"/>
Tina Rouissiya - OIT	Present <input checked="" type="checkbox"/>		Present <input type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>
JUDY CARLSON, WEST COAST DISTRICT MGR	Present <input checked="" type="checkbox"/>	WANDA ODOM - OPS/ PT Staff	Present <input checked="" type="checkbox"/>
DEBBIE SITKOWSKI, ADM. ASSIST	Present <input checked="" type="checkbox"/>		
GUEST(S)			

Council Training 12:00 PM – Ellen Cheek, Sr. Staff Attorney, Bay Area Legal Services

OPEN Meeting: CHAIR – Kathleen Hall Vice Chair – vacant

- Called to order at *1.02 pm* Quorum Established: Yes No
- OPEN Session Statement Minutes Approved: Yes No

Kathleen Hall – Chair Report Council Membership: Pam Morrill has resigned. We now have 15 certified Ombudsman, including staff: 1- waiting for Certificate, 3 new volunteers completed classroom; and 4 more are on the list to attend the November on-line classroom training Nov 16 & 17. West Coast Region: Facility Count is 229. 68 SNF 162 ALF/AFCH.



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Birthdays: Carol Weideman 11/4; Alan Sherman 11/10 Anniversary: None

DOM REPORT - Judy Carlson Reminders & Updates

- * **Most certified OMB have signed up for the minimum of 2 SNF's to visit monthly; Thank you and special thanks to those of you who have taken on more than two! Once our new people are certified we will have even more of the SNF's covered. I am asking everyone to have at least 3 ALF/AFHC, to be visited quarterly, resulting in 3 facility visits per month minimum per volunteer.**
- * **APS HOLIDAY PROJECT** – We still have some names available for the Holiday Gift Giving project: See folder on table to sign-up. **Please plan to turn back in by December 5th!**
- * **In your folders**, please find two sample Routine Visit Forms illustrating the way Tallahassee is wishing for them to be completed. Also, **please note:** not every section requires comments, and you may keep copies of Visit Forms in your files for reference. Case documents and personal information still need to be deleted after **receipt** of office confirmation that **documents are uploaded into system**; then you may shred/delete.
- * **Recommended that OMB** have a dedicated email address (not shared with any family members- separate from personal email) to ensure confidentiality, in the event a public records request is received.
- * **Office will always** be intermediary to send information and emails to parties from OMB and vice versa. Some volunteers use Google voice which they reports works well.
- * Statistics of interest: Office Statistics – we handled approx. 450 phone calls in October; 16 cases were opened in Oct; 4 cases so far in Nov; FY22/23 We opened a total of 137 cases with 7 still open.
- * Preference for December meeting - Potluck or restaurant (each pay for own)?
- * Voting for Council Officers - Chair – 1 year term - State Representative – 3-year term x 2

Summary of recent Staff Training:

AHCA Conference – Highlights- Debbie

Consumer Voice Conference - Baltimore, Maryland – Judy Sissel

Event: This afternoon

Caregiving 360 Featuring Teepa Snow - Presented by Palms of Largo and Senior Helpers Clearwater. Caregiving 360 Featuring Teepa Snow -

State Council Representative: Jane Horowitz – Report on State Council Meeting held November 7th in Tampa.

New Business: Office closed for Veteran's Day 11/10 and Thanksgiving 11-22 through 11-24

CASE Discussions:

Meeting Adjourned

Next Meeting –Closed Session - December 14th – Location to be determined.