MEETING MINUTES  
RRR Workgroup  
5/6/2022 
via Teams video and audio

WORKGROUP MEMBERS

<table>
<thead>
<tr>
<th>WORKGROUP MEMBERS</th>
<th>Present ☒</th>
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<tr>
<td>Tim O’Keefe, Chair</td>
<td>Present ☒</td>
<td>Shazad Kashar</td>
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<td>Carol Weideman</td>
<td>Present ☒</td>
<td>Linda Howard</td>
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<td>Marie Brand</td>
<td>Present ☒</td>
<td>Valerie Nubi-Collins</td>
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<td>Mary Darling</td>
<td>Present ☒</td>
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OTHER OMBUDSMAN PROGRAM REPRESENTATIVES

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<tr>
<th>OTHER OMBUDSMAN PROGRAM REPRESENTATIVES</th>
<th>State Training Administrator</th>
<th>PR Coordinator (Staff Liaison)</th>
<th>Acting State Ombudsman/North Region Ombudsman Manager</th>
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<tbody>
<tr>
<td>Betsy McAllister</td>
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<td>Hunter Deem</td>
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<td>Lori Berndt</td>
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WELCOME/ROLL CALL/APPROVAL OF MINUTES

1. Called to order at 10:00am  
   Quorum Established: ☒ Yes ☐ No  
   Minutes Approved: ☒ Yes ☐ No (2/19/22)

MEETING TOPICS

2. **New State Ombudsman Announcement**

   The new state ombudsman was announced, the name was released during our meeting:  
   Terri Cantrell is leaving the Alzheimer’s Association to become the new Statewide Long Term Care Ombudsman effective May 23. Our own Lori Berndt has accepted the post of Deputy Long Term Care Ombudsman.

3. **June State Council Meeting**

   Lori also reminded everyone of June’s State Meeting which will take place June 9-10 at a Doubletree near the airport and not in Altamonte as in the past. She said she would investigate the possibility of having the new flyer placed on the Florida Ombudsman website.

4. **Recruitment**

   Posting of the new recruiting flyer is taking place without difficulty. . .

Discussion about crafting a Mission Statement for the RRR group was brief when it was
discovered we already have a newly created Mission Statement that will be made public shortly.

It was announced that a new training program to ensure State Council Representatives understand the purpose, function and operating policies & procedures of the Council will be released in the near future. This is a program President Marie Brand has supported for the past several years.

Some committee members reported interest from the public whenever they wear their Ombudsman shirt and cap. As this could be a new recruitment method, it was suggested committee members wear their Ombudsman attire during such months as May, which celebrates Older Americans Month, and on June 15 to draw attention to World Elder Abuse Awareness Day. Other months have similar opportunities for honoring the elderly.

Setting up an Ombudsman table during fairs sponsored by universities, colleges and senior communities was praised as another effective recruiting method.

ADJOURNMENT

- Motion to adjourn was made, seconded and approved.
- Workgroup adjourned at 10:52am