



MEETING MINUTES
RRR Workgroup
5/6/2022
via Teams video and audio

WORKGROUP MEMBERS			
Tim O’Keefe , Chair	Present <input checked="" type="checkbox"/>	Shazad Kashar	Present <input checked="" type="checkbox"/>
Carol Weideman	Present <input checked="" type="checkbox"/>	Linda Howard	Present <input checked="" type="checkbox"/>
Marie Brand	Present <input checked="" type="checkbox"/>	Valerie Nubi-Collins	Present <input checked="" type="checkbox"/>
Mary Darling	Present <input checked="" type="checkbox"/>		
OTHER OMBUDSMAN PROGRAM REPRESENTATIVES			
Betsy McAllister	State Training Administrator		
Hunter Deem	PR Coordinator (Staff Liaison)		
Lori Berndt	Acting State Ombudsman/North Region Ombudsman Manager		

WELCOME/ROLL CALL/APPROVAL OF MINUTES

1. Called to order at 10:00am Quorum Established: Yes No
Minutes Approved: Yes No (2/19/22)

MEETING TOPICS

2. **New State Ombudsman Announcement**

The new state ombudsman was announced, the name was released during our meeting: Terri Cantrell is leaving the Alzheimer’s Association to become the new Statewide Long Term Care Ombudsman effective May 23. Our own Lori Berndt has accepted the post of Deputy Long Term Care Ombudsman.

3. **June State Council Meeting**

Lori also reminded everyone of June’s State Meeting which will take place June 9-10 at a Doubletree near the airport and not in Altamonte as in the past. She said she would investigate the possibility of having the new flyer placed on the Florida Ombudsman website.

4. **Recruitment**

Posting of the new recruiting flyer is taking place without difficulty. . .

Discussion about crafting a Mission Statement for the RRR group was brief when it was



Lori Berndt
Acting State Ombudsman

discovered we already have a newly created Mission Statement. that will be made public shortly.

It was announced that a new training program to ensure State Council Representatives understand the purpose, function and operating policies & procedures of the Council will be released in the near future. This is a program President Marie Brand has supported for the past several years.

Some committee members reported interest from the public whenever they wear their Ombudsman shirt and cap. As this could be a new recruitment method, it was suggested committee members wear their Ombudsman attire during such months as May, which celebrates Older Americans Month, and on June 15 to draw attention to World Elder Abuse Awareness Day. Other months have similar opportunities for honoring the elderly.

Setting up an Ombudsman table during fairs sponsored by universities, colleges and senior communities was praised as another effective recruiting method.

ADJOURNMENT

- Motion to adjourn was made, seconded and approved.
- Workgroup adjourned at 10:52am