



Michael Phillips
State Ombudsman

**MEETING MINUTES
RECRUITMENT, RETENTION AND RECOGNITION
8/26/2021
Embassy Suites, Altamonte Springs**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Choice Edwards, Chair	Present <input checked="" type="checkbox"/>	Mary Darling	Present <input checked="" type="checkbox"/>
Carol Weideman	Present <input checked="" type="checkbox"/>	Shazad Kashar	Present <input checked="" type="checkbox"/>
Marie Brand	Present <input checked="" type="checkbox"/>	York Shuler, Data Analyst	Present <input checked="" type="checkbox"/>
Tim O'Keefe	Present <input checked="" type="checkbox"/>		

OPEN SESSION

- Called to order at 2:45 PM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No **(5/26/2021)**

UPDATES/REPORTS

- Review Report
 - Getting new volunteer type (seniors vs. younger).
- Review update from Central Office Information
 - Bumper stickers
- Coming from Firefighters/PBA
- Flyers I church bulletin
- State Retirees Listing
- 55 and older communities
 - Have recruiters go to those
- Three recruiters
- Presentation at civic organization
- College and Universities
 - Career Day/Professional Development/Volunteer Day/Personal Development Day
- Putting Sign at 55 or older communities. Shazad's area.
- Talk about gifts / Chair cane
- State Ombudsman of the year awards
- Presidential Award
 - Elevate recognition to the public
 - Stronger Omb of the Year/President
 - People Love to be recognized
- Do you recognize things at your council (1 year anniversary, Birthdays)
 - Peer recognition.



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

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- Nice letter from Mike
- Birthday cards from CO/Mike
- Mail in cards
- Putting up Flyers
- Bumper Stickers
- Public Transportation on side of bus
- License Plate holder
- Retirement seminar
- Co-Chair is: Tim O'Keefe

PUBLIC COMMENTS

- None

ADJOURNMENT

- Open Session adjourned at 3:52 PM