# MEETING MINUTES
## RECRUITMENT, RETENTION AND RECOGNITION
### 8/26/2021
Embassy Suites, Altamonte Springs

## OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Present/No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Choice Edwards, Chair</td>
<td>Present</td>
</tr>
<tr>
<td>Carol Weideman</td>
<td>Present</td>
</tr>
<tr>
<td>Marie Brand</td>
<td>Present</td>
</tr>
<tr>
<td>York Shuler, Data Analyst</td>
<td>Present</td>
</tr>
<tr>
<td>Tim O’Keefe</td>
<td>Present</td>
</tr>
<tr>
<td>Mary Darling</td>
<td>Present</td>
</tr>
<tr>
<td>Shazad Kashar</td>
<td>Present</td>
</tr>
</tbody>
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## OPEN SESSION

- Called to order at 2:45 PM  
  - Quorum Established: Yes No
- Open Session Statement  
  - Minutes Approved: Yes No (5/26/2021)

## UPDATES/REPORTS

- Review Report
  - Getting new volunteer type (seniors vs. younger).
- Review update from Central Office Information
  - Bumper stickers
- Coming from Firefighters/PBA
- Flyers I church bulletin
- State Retirees Listing
- 55 and older communities
  - Have recruiters go to those
- Three recruiters
- Presentation at civic organization
- College and Universities
  - Career Day/Professional Development/Volunteer Day/Personal Development Day
- Putting Sign at 55 or older communities. Shazad’s area.
- Talk about gifts / Chair cane
- State Ombudsman of the year awards
- Presidential Award
  - Elevate recognition to the public
    - Stronger Omb of the Year/President
  - People Love to be recognized
- Do you recognize things at your council (1 year anniversary, Birthdays)
  - Peer recognition.
• Nice letter from Mike
• Birthday cards from CO/Mike
  o Mail in cards
  o Putting up Flyers
  o Bumper Stickers
  o Public Transportation on side of bus
  o License Plate holder
  o Retirement seminar
  o Co-Chair is: Tim O’Keefe

PUBLIC COMMENTS
• None

ADJOURNMENT
• Open Session adjourned at 3:52 PM