



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

MEETING MINUTES

**South Central
District 17
05/09/2024
1:00 PM EST**

**Bartow Public Library, 2150 S. Broadway Avenue, Bartow, FL 33830
and via TEAMS Meeting: Meeting ID: 278 918 082 059
Passcode: ivtKQ7**

COUNCIL MEMBERS			
Celeste Burdick	Present <input checked="" type="checkbox"/>	Wanda Harrison	Present <input checked="" type="checkbox"/>
Donna Holden	Present <input checked="" type="checkbox"/>	Bill Hulsey	Present <input checked="" type="checkbox"/>
Marcella Lancaster	Present <input checked="" type="checkbox"/>	Terre Anne Lindstamer	Present <input checked="" type="checkbox"/>
Jim Lynch	Present <input checked="" type="checkbox"/>	Joan Stevens – Vol. In Training	Present <input checked="" type="checkbox"/>
Alexander Philiphose	Present <input checked="" type="checkbox"/>	Nichole Robertson - Vol. In Training	Present <input type="checkbox"/>
Priyanka Pramod	Present <input type="checkbox"/>	Carol Maciejewski - Vol. In Training	Present <input type="checkbox"/>
Ingrid Aldana Administrative Assistant	Present <input checked="" type="checkbox"/>	Samantha Kotz District Manager	Present <input checked="" type="checkbox"/>
Pamela Sabin – Vol. In Training	Present <input type="checkbox"/>		Present <input type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>
	Present <input type="checkbox"/>		Present <input type="checkbox"/>

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
NAME	TITLE

GUEST NAME	ORGANIZATION
Joshua Odom	Polk County Fire and Rescue
Pauline Carr, Administrator	Valencia Hills Health & Rehab Center
Laura Stephan	DCF/APS Supervisor
Chaka McDaniels	DCF Senior Human Services Specialist
Anita Joshi	AHCA NH Field Office Manager
Jackie McGordon	Adult Family Care Home Owner/Operator

OPEN SESSION

- Called to order at 1:13PM
 - Open Session Statement: Yes
- Quorum Established: Yes No
Minutes Approved: Yes No [02/08/2024]

UPDATES/REPORTS

- Open session statement was read by Samantha Kotz, District SC-17 Manager.
- Welcome those present at the meeting, and those attending via TEAMS meeting. On the TEAMS meeting were Ombudsmen: Donna Holden and Celeste Burdick – Vol. In Training Guests: Pauline Carr, Administrator Valencia Hills Health & Rehab Center, Laura Stephan DCF/APS Supervisor, Chaka McDaniels DCF Senior Human Services Specialist, Anita Joshi AHCA NH Field Office Supervisor, and Jackie McGordon Adult Family Care Home, Owner/Operator.
- Roll call conducted. Quorum established.
- Passed chair Guest Speaker Joshua Odom with Polk County Fire and Rescue to give a presentation on hurricane preparedness to the District 17 Council.

District Ombudsman Manager: Samantha Kotz

- Welcomed everyone to the meeting.
- Thanked TEAMS guests for attending remotely.
- Apologized for the technical difficulties as Bartow Library staff assisted us in connecting with their projector for our presentation.
- Introduced Guest Speaker Joshua Odom with Polk County Fire and Rescue here today to give presentation on Hurricane Preparedness. This presentation will count towards the annual continuing education requirement.
- Next open session meeting will be held on Thursday, August 8, 2024, at the Bartow Public Library. Currently there is no Guest Speaker, working with the Lion's Club and RATH Senior Center and hope to have one in place.
- Next closed session meeting is Thursday, June 13, 2024, at 1:00 PM at the United Way of Central Florida. The guest speaker at this meeting will be Polk County Elections Board.
- Each Ombudsman who attended the 2024 LTCOP Education Conference will be credited 14 hours of continuing education hours. We have forwarded slides provided by the presenters and will send out the recordings once they have been made available after editing.
- Reviewed AHCA inspection/survey report and AHCA fines report for communities in our district.
- Discussed upcoming changes to how we report travel to the state and discussed the new form. We will continue to accept the existing travel form for those more comfortable for as long as we can.
- Community name changes.

STATE COUNCIL CHAIR: Wanda Harrison

- There were no updates from the State Council workgroup meeting.

TRAINING

- Guest Speaker Joshua Odom with Polk Fire and Rescue gave their Hurricane Preparedness PowerPoint presentation. Anecdotes shared from personal experiences and those from working with the Fire Department.

ANNOUNCEMENTS

- No one has stepped up to take over the District 17 Council Chair position. Volunteers were asked to reach out to Samantha Kotz District Manager if they would like their names to be on the ballot voting at the next Open Session meeting August 8, 2024.
- RTZ, the new program database is scheduled to go live on June 3, 2023. OMIS, our current database will 'go dark' beginning May 27, 2024. Ombudsman asked to please forward any completed cases or routine access visits so we may enter them ahead of OMIS shutting down.

NEW BUSINESS

- None

PUBLIC COMMENTS (limited to 5 minutes each)

- Anita Joshi, AHCA NH Field Office Manager thanked the council for the opportunity to participate in our meetings.

ADJOURNMENT

- Meeting adjourned at **2:35 PM**

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 2:40 PM
- Closed Session Statement read.
- Adjourned at 4:05PM