



MEETING MINUTES

**South Central
District 17
11/10/2022
1:00pm EST**

**Microsoft TEAMS: Meeting ID: 269 318 413 210 – Passcode: qqP4vy or
Microsoft TEAMS Call in No. (850) 792-8943 Conference Room No. 544110319
and via Conference Call No. (888) 585-9008 - Room Code: 767 510 585
(Rescheduled from Bartow Public Library, 2150 S. Broadway Avenue, Bartow, FL
To a virtual meeting due to Hurricane Nicole.)**

OMBUDSMAN PROGRAM REPRESENTATIVES			
Marilyn Brunner	Present X	Linette Geisel	Present <input type="checkbox"/>
Wanda Harrison	Present X	Donna Holden	Present X
Marcella Lancaster	Present X	Terre Anne Lindstamer	Present X
Terre Anne Lindstamer	Present X	Orrin Schaal	Present <input type="checkbox"/>
Samantha Kotz, District Manager	Present X	Diandra Taylor, Regional Manager	Present X

GUEST(S)
Matt Thompson, Administrator, The Estates at Carpenters

OPEN SESSION

• Called to order at 1:00 PM Quorum Established: X Yes No
Open Session Statement: Yes Minutes Approved: X Yes No [8/11/2022]

UPDATES/REPORTS

- Open session statement was read.
- Welcomed those present on the Microsoft Teams call. No one in attendance via Conference Call No. (888) 585-9008.
- Roll call conducted.
- District Ombudsman Manager: Samantha Kotz
- Welcomed everyone to the meeting and thanked attendees for accommodating the change to a virtual Microsoft Team due to Hurricane Nicole.
- Thanked guests for attending.
- Next Closed Session meeting is Thursday, February 9, 2023, at 1:00pm at the Bartow Public Library. Sheila Watkins with the Department of Children and Families will be our guest speaker.

- Next Open Session meeting is Thursday, December 8, 2022, at 1:00pm at the United Way of Central Florida.
 - OPS position is still open.
 - Reminder, if not already done so, please turn in your activity sheets and travel for October.
 - Council Members will find a copy of Carol Scott, Manager of LTC Ombudsman Program & Policy with the National Consumer Voice for Quality Long-Term Care Residents' Rights. This is a training exercise which she put together whilst the State Ombudsman of Missouri. It is called 'Residents' Rights Training Strategy – The Airplane Analogy.' Also attached is Tenesha Moore, Program Manager I, Montgomery County Long-Term Care Ombudsman Program, Maryland adaptation, both show an interesting parallel between airplane travel and residents' rights.
 - Council Members will find the United Way of Central Florida's Highlands County resource page in their pick-up folders.
 - All pick up folder items will be mailed out upon request.
 - Council Members will find a printed copy of Lynn Hearn Legal Advocate memorandum that was emailed also. We are anticipating an increase in personal needs allowance questions with the increase in the Social Security payments to meet inflation of 8.7%.
 - Time to vote for a new District 17 Council Chair. Ombudsmen discussed and decided to vote in person at the next council meeting, December 8, 2022.
-
- State Council Representative: Donna Holden
 - Nothing new to report.
 - The State Council Meeting has been rescheduled as a Microsoft Teams meeting set for November 18, 2022. Will provide an update at the December council meeting.

ANNOUNCEMENTS

- We have a new volunteer joining the council. Grisel Vazquez is eager to start her training as soon as possible.
- Betsy McAllister State Ombudsman Training Administrator is now hosting small virtual group trainings for the last two classroom training modules before going out into the field, to do field training.
- Audra Peoples Staff Director has approval for a broadcast on all PNR stations.

PUBLIC COMMENTS (limited to 5 minutes each)

- Matt Thompson, Administrator at The Estates at Carpenters thanked the council for the opportunity to attend and for all the work the Ombudsman do for the elders in our area communities.

ADJOURNMENT

- Meeting adjourned at **1:15 PM**

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. *See* § 400.0077(2), F.S.

- Called to order at 1:15 PM
- Closed Session Statement read.
- Adjourned at 1:55 PM