OMEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
SOUTH DADE & FLORIDA KEYS DISTRICT
5/13/2022
CONFERENCE ROOM AT 9495 SW 72nd ST, SUITE B-100, MIAMI, FL 33173

<table>
<thead>
<tr>
<th>OMBUDSMAN PROGRAM REPRESENTATIVES</th>
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<tr>
<td>Phillips Ehrlich</td>
<td></td>
<td>Carlos Gallostra</td>
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<tr>
<td>Iliana Hernandez</td>
<td>Present</td>
<td>Maria Cristina Clark</td>
<td>Present</td>
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<tr>
<td>Norma Ledesma</td>
<td>Present</td>
<td>Alma Dean</td>
<td>Present</td>
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<td>John Kennedy</td>
<td>Present</td>
<td>Jasmine Ventura</td>
<td>Present</td>
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<tr>
<td>Edilia Diaz</td>
<td>Present</td>
<td>Alicia Salinas, District Manager</td>
<td>Present</td>
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<td>Fanny Pineda</td>
<td>Present</td>
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<th>GUEST(S)</th>
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<td>Luis Grossman, North Dade Ombudsman &amp; State Council Representative</td>
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OPEN SESSION
- Called to order at 12:00 PM
- Quorum Established: □ Yes ☒ No
- Open Session Statement
- Minutes Approved: □ Yes ☒ No (2/11/2022)

UPDATES/REPORTS
- District Ombudsman Manager Alicia Salinas
  - 3 new cases have been opened and 52 assessments were completed since last meeting.
  - Discussed meeting attachments: 1) CMS Requests input on the implementation of Minimum Staffing Standard and Equity Measures. 2) Summary of the Biden-Harris Administration Nursing Home Reforms.
Three new ombudsman applicants, they are all students from the University of Miami.

**TRAINING**
- Louis Grossman, North Dade Ombudsman and State Council Representative, presented an overview of the document provided by the Broward County State Attorney Office, Elder Abuse Task Force “Guardianship System, Silver Collar Crimes and Guardianship Fraud”

**ANNOUNCEMENTS**
- Terri Cantrell is the new appointed Statewide Long-Term Care Ombudsman effective May 23, 2022.
- The next Open Council Quarterly Meeting will be held on August 12, 2022.

**NEW BUSINESS**
- Ombudsman Carlos Gallostra will send the ombudsman program information to La Poderosa 670 AM Spanish Radio station for a broadcasting opportunity.

**ADJOURNMENT**
- Open Session adjourned at 1:00 PM

**CLOSED SESSION**
This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.
- Called to order at 1:15 PM
- Closed Session Statement
- Adjourned at 2:00 PM