



FLORIDA OMBUDSMAN PROGRAM

ADVOCATING FOR QUALITY LONG-TERM CARE

Michael Phillips
State Ombudsman

MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
SOUTH DADE & FLORIDA KEYS DISTRICT
11/19/2021
CONFERENCE ROOM AT 9495 SW 72nd ST, SUITE B-100, MIAMI, FL 33173

OMBUDSMAN PROGRAM REPRESENTATIVES			
Phillips Ehrlich	Present <input checked="" type="checkbox"/>	Carlos Gallostra	Present <input type="checkbox"/>
Iliana Hernandez	Present <input checked="" type="checkbox"/>	Maria Cristina Clark	Present <input checked="" type="checkbox"/>
Norma Ledesma	Present <input checked="" type="checkbox"/>	Alma Dean	Present <input type="checkbox"/>
John Kennedy	Present <input type="checkbox"/>	Jasmine Ventura	Present <input checked="" type="checkbox"/>
Edilia Diaz	Present <input checked="" type="checkbox"/>	Alicia Salinas, District Manager	Present <input checked="" type="checkbox"/>

GUEST(S)
Cynthia Green, Ombudsman Trainee

OPEN SESSION

- Called to order at 12:15 PM Quorum Established: Yes No
- Open Session Statement Minutes Approved: Yes No **(8/13/2021)**

UPDATES/REPORTS

- District Ombudsman Manager Alicia Salinas
 - o Introduced new Certified Ombudsman Edilia Diaz.
 - o Two new ombudsmen in training.
 - o 5 new cases have been opened since last meeting.
 - o 11 assessments were completed since last meeting.
 - o Discussed the Revised Nursing Home Visitation COVID-19, which now allows to visit the residents without restrictions.
 - o Discussed meeting attachments.



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- State Council Representative Maria Cristina Clark
 - o Mrs. Clark reported that according to HIPPA, for visitation purposes, it is not a requirement to ask if an individual is vaccinated.
 - o Facilities are no longer required to update percentage of vaccinated staff.

TRAINING

- Alicia Salinas, Overview of Florida's Elder Law Risk Detector 0.5 HR CE Credit

ANNOUNCEMENTS

- Edilia Diaz is now a certified ombudsman for the South Dade Council.
- The next Open Council Quarterly Meeting will be held on February 11, 2022.

ADJOURNMENT

- Open Session adjourned at 1:00 PM

CLOSED SESSION

This portion of the meeting is confidential and closed to the public. See § 400.0077(2), F.S.

- Called to order at 1:15 PM
- Closed Session Statement
- Adjourned at 2:00 PM