



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE

**MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
SOUTH DADE & FLORIDA KEYS DISTRICT
08/12/2022
12:00 PM
CONFERENCE ROOM AT 9495 SW 72nd ST, SUITE B-100, MIAMI, FL 33173**

COUNCIL MEMBERS			
Phyllis Ehrlich	Present <input type="checkbox"/>	Carlos Gallostra	Present <input type="checkbox"/>
Iliana Hernandez	Present <input checked="" type="checkbox"/>	Maria Cristina Clark	Present <input checked="" type="checkbox"/>
Norma Ledesma	Present <input type="checkbox"/>	Alma Dean	Present <input checked="" type="checkbox"/>
John Kennedy	Present <input checked="" type="checkbox"/>	Jasmine Ventura	Present <input checked="" type="checkbox"/>

OTHER OMBUDSMAN PROGRAM REPRESENTATIVES	
NAME	TITLE
Alicia Salinas	District Ombudsman Manager
Edilia Diaz	Staff

GUEST NAME	ORGANIZATION
Jocelyn Armand Esq,	Director of Advocacy at Legal Services of Greater Miami, Inc.
Melissa Pender	Legal Services of Greater Miami Inc.

OPEN SESSION

- Called to order at 12:00 PM
 - Open Session Statement
- Quorum Established: Yes No
Minutes Approved: Yes No 05/13/2022

UPDATES/REPORTS

- District Manager read the email received from Carlos Gallostra, Volunteer Ombudsman, who was unable to attend the meeting and excused himself.
- Discussed Meeting Attachments.
- District Manager encourage the Council Members to complete their assigned administrative assessments before September 30, 2022.
- State Representative Maria Cristina Clark reported that she received a reply from Lynn Hearn, Legal Advocate, acknowledging the Region's concern with the marketing quality of translation of the Spanish generated commercials via the networks, such as Telemundo and Univision.

TRAINING

- Jocelyn Armand Esq, Director of Advocacy at Legal Services of Greater Miami Inc. explained that the Department of Elder Affairs in conjunction with Legal Services, has created an online legal assessment to assist Miami-Dade and Monroe Counties' over-sixty individuals with free legal services (the individual must have legal status to reside in the US). The services provided include from obtaining legal advice to full representation in a court of law. The only exception are matters related to the establishment of guardianships, although Legal Services can work with those agencies. It was mentioned that there are two methods to submit a report to Legal Services:
 1. Online tool FloridaElderLaw.org (Risk Detector) There is a link to the tools assessment to be used by the Ombudsmen, Case Managers, etc., with screening questions and it generates a report which is automatically sent to Legal Services.
 2. The second method is to submit a report through their web site at: legal.services.miamidade.gov

ANNOUNCEMENTS

- The next open quarterly council meeting is scheduled for Friday, November 18, 2022.
- The next face to face State Council Meeting will be held on Friday, September 29-30, 2022, at the Rosen Plaza Hotel.

NEW BUSINESS

- Alicia Salinas reported that with the new fiscal year, a new form will be coming out for conducting administrative assessments, which will include only two pages, with check off items. The idea is to stream-line the process for the ombudsman and to not include anything that would be considered "regulatory", which would be under the purview of the AHCA surveyors.

ADJOURNMENT

- Meeting adjourned at **1:26 PM**