MEETING MINUTES
SOUTH DADE & FLORIDA KEYS COUNCIL
SOUTH DADE & FLORIDA KEYS DISTRICT
08/12/2022
12:00 PM
CONFERENCE ROOM AT 9495 SW 72nd ST, SUITE B-100, MIAMI, FL 33173

COUNCIL MEMBERS

<table>
<thead>
<tr>
<th>NAME</th>
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<tbody>
<tr>
<td>Phyllis Ehrlich</td>
<td>☑</td>
<td>Carlos Gallostra</td>
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<td>Illiana Hernandez</td>
<td>☑</td>
<td>Maria Cristina Clark</td>
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<td>Norma Ledesma</td>
<td>☐</td>
<td>Alma Dean</td>
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<td>John Kennedy</td>
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<td>Jasmine Ventura</td>
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OTHER OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>NAME</th>
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<tbody>
<tr>
<td>Alicia Salinas</td>
<td>District Ombudsman Manager</td>
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<td>Edilia Diaz</td>
<td>Staff</td>
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GUEST NAME | ORGANIZATION
---|-------------------
Jocelyn Armand Esq, | Director of Advocacy at Legal Services of Greater Miami, Inc.
Melissa Pender | Legal Services of Greater Miami Inc.

OPEN SESSION

- Called to order at 12:00 PM
- Quorum Established: ☑ Yes ☐ No
- Open Session Statement
- Minutes Approved: ☑ Yes ☐ No 05/13/2022

UPDATES/REPORTS

- District Manager read the email received from Carlos Gallostra, Volunteer Ombudsman, who was unable to attend the meeting and excused himself.
- Discussed Meeting Attachments.
- District Manager encourage the Council Members to complete their assigned administrative assessments before September 30, 2022.
- State Representative Maria Cristina Clark reported that she received a reply from Lynn Hearn, Legal Advocate, acknowledging the Region’s concern with the marketing quality of translation of the Spanish generated commercials via the networks, such as Telemundo and Univision.
TRAINING

- Jocelyn Armand Esq, Director of Advocacy at Legal Services of Greater Miami Inc. explained that the Department of Elder Affairs in conjunction with Legal Services, has created an online legal assessment to assist Miami-Dade and Monroe Counties’ over-sixty individuals with free legal services (the individual must have legal status to reside in the US). The services provided include from obtaining legal advice to full representation in a court of law. The only exception are matters related to the establishment of guardianships, although Legal Services can work with those agencies. It was mentioned that there are two methods to submit a report to Legal Services:

  1. Online tool FloridaElderLaw.org (Risk Detector) There is a link to the tools assessment to be used by the Ombudsmen, Case Managers, etc., with screening questions and it generates a report which is automatically sent to Legal Services.
  2. The second method is to submit a report through their web site at: legal services miamidade.gov

ANNOUNCEMENTS

- The next open quarterly council meeting is scheduled for Friday, November 18, 2022.
- The next face to face State Council Meeting will be held on Friday, September 29-30, 2022, at the Rosen Plaza Hotel.

NEW BUSINESS

- Alicia Salinas reported that with the new fiscal year, a new form will be coming out for conducting administrative assessments, which will include only two pages, with check off items. The idea is to stream-line the process for the ombudsman and to not include anything that would be considered “regulatory”, which would be under the purview of the AHCA surveyors.

ADJOURNMENT

- Meeting adjourned at 1:26 PM